UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS, EASTERN DIVISION

PNA Bank, f/k/a Alliance FSB, a Federally Chartered Savings Bank,) Court of Cook County, Illinois,) County Department, Chancery Division) No. 2008 CH 25809		
Plaintiff,) FILED: JULY 22, 2008		
V	08CV4153		
V.) Case No. _{JUDGE} GRADY		
Open Solutions, Inc. is a Delaware corporation, as successor in interest to BISYS, Inc., a) MAGISTRATE JUDGE BROWN)		
Delaware corporation,) PH		
Defendant.)		

NOTICE OF REMOVAL

Defendant Open Solutions Inc. ("Open Solutions"), by its attorney, Brandon L. Spurlock, pursuant to 28 U.S.C. §§ 1441 and 1446, hereby removes this action from the Circuit Court of Cook County, Illinois, Chancery Division to the United States District Court for the Northern District of Illinois, Eastern Division. In support thereof, Open Solutions states as follows:

- 1. On July 18, 2008, Plaintiff PNA Bank ("PNA Bank") filed a Verified Complaint ("Complaint") styled, *PNA Bank v. Open Solutions, Inc.*, No. 2008 CH 25809 in the Circuit Court of Cook County, Illinois, Chancery Division ("State Action"). On January 20, 2008, Open Solutions was served with a copy of Plaintiff's Complaint and Summons, copies of which are attached hereto as Exhibit 2.
- 2. Open Solutions provides electronic data processing software and services to PNA Bank pursuant to a Services Agreement entered into in March 1999, which includes amendments and an addendum thereto (the "Agreements"). (Complaint ¶¶ 4-9.)
- 3. Plaintiff seeks to terminate the Agreements, and pursuant to the termination provisions in the Services Agreement, PNA Bank demands that Open Solutions provide

reasonable and necessary assistance with the deconversion of Plaintiff's data. (*Id.* ¶ 9.) According to Section 9(B) of the Services Agreement, "[PNA Bank] shall pay [Open Solutions] for Deconversion assistance in accordance with [Open Solutions'] *then current* Deconversion rate schedule." (*Id.* at Exhibit A, Section 9(B)) (emphasis added.)

- 4. Based on PNA Bank's inaccurate and tortured reading of the Agreements, PNA Bank claims that the total cost of deconversion should be limited to only \$26,258.42. (Complaint ¶ 15.)
- 5. According to the current Deconversion rate schedule, however, and based on the services requested by PNA Bank, the actual value of Deconversion is well in excess of \$75,000. *See* Affidavit of Paul Stuart attached hereto and incorporated herein as Exhibit 1.
- 6. PNA Bank's Complaint contains two counts: Count I for "Specific Performance" and Count II for "Declaratory Judgment." The allegations underlying both counts of the Complaint focus on PNA Bank's demand that Open Solutions deconvert Plaintiff's data at a cost significantly less than the amount dictated by the Agreements.

There is Diversity Jurisdiction in this Matter

- 7. Pursuant to 28 U.S.C. § 1441(a), "any civil action brought in a State court of which the district courts of the United States have original jurisdiction, may be removed by the defendant or the defendants, to the district court of the United States for the district and division embracing the place where such action is pending."
- 8. The State Court Action is an action over which this Court has original subject matter jurisdiction pursuant to 28 U.S.C. § 1332(a)(1), in that it is a civil action wherein the matter in controversy exceeds the sum or value of \$75,000.00, exclusive of interest and costs, and is between citizens of different states.

- 9. First, complete diversity of citizenship exists between the parties. According to the Complaint:
 - a. Plaintiff PNA Bank is a federally charted savings bank. (Complaint ¶ 1.) Pursuant to federal statute "all national banking associations shall, for the purposes of all other actions by or against them, be deemed citizens of the States in which they are respectively located." 28 U.S.C. § 1348. PNA Bank has its branches in Chicago and Niles, Illinois. *Id.* at Exhibit F; *see also* http://www.pnabank.net/locations.html. Thus, for purposes of 28 U.S.C. § 1332, PNA Bank is a citizen of Illinois.
 - b. Defendant Open Solutions is a Delaware corporation. (Complaint ¶ 2.) Open Solutions has its principal place of business in Glastonbury, Connecticut and, for purposes of 28 U.S.C. § 1332, is deemed a citizen of Delaware and Connecticut.
- 10. Second, although Plaintiff's Complaint does not pray for specific monetary relief in excess of \$75,000, it is clear that the amount in controversy exceeds this jurisdictional sum or value, exclusive of interest and costs.
- The general federal rule is to decide the amount in controversy from the complaint itself. *See Mehlenbacher v. Akzo Nobel Salt, Inc.*, 216 F.3d 291, 269 (2nd Cir. 2000). But where, as here, a complaint fails to set forth the necessary amount in controversy, the district court looks to the removal petition to determine if the jurisdictional amount is satisfied. *Id.* If the notice of removal demonstrates that "there is a reasonable possibility that the plaintiff can recover more than [\$75,000.00] on [its] claim, the jurisdictional minimum is satisfied." *Ball v. Hershey Foods Corp.*, 842 F. Supp. 44, 47 (D. Conn. 1993), *aff'd*, 14 F.3d 591 (2nd Cir. 1993) ("[T]he burden of showing that the requisite amount is actually at issue [internal citations omitted] . . . is not a heavy one."); *see also Mehlenbacher*, 216 F.3d at 269 (removing party must show "that it appears to a reasonable probability that the claim is in excess of the statutory jurisdictional amount").

- 12. "In an equitable action, the amount in controversy is measured by the value of the object of the litigation." *Rexford Rand Corp. v. Ancel*, 58 F.3d 1215, 1218 (7th Cir. 1995); *see also Rubel v. Pfizer Inc.*, 361 F.3d 1016, 1018 (7th Cir. 2004) (the cost to the defendant of complying with an injunction counts toward the jurisdictional minimum.)
- 13. In its Complaint, Plaintiff seeks an order from the court to direct Open Solutions to specifically perform deconversion services pursuant to the Agreements, and according Open Solutions' current prices, the costs of such services is in excess of \$75,000. (Affidavit ¶¶ 3-4.) Moreover, almost all deconversion projects include tasks specific to the customer, which can materially increase the costs of deconversion services. (*Id.* ¶ 4.)
- Agreement's addendum, which allows for the substantially prevailing party to seek its litigation costs and attorneys' fees. (Complaint ¶ 12.) Open Solutions also intends to seek its attorneys' fees should it prevail in this litigation as expected. Such attorneys' fees may be included in the jurisdictional sum if they are allowed by statute or provided for by contract. *See Martin v. Granite City Steel Corp.*, 596 F. Supp. 293, 296 (S.D. III. 1984). Therefore, notwithstanding that, alone, the value of the equitable relief sought is no less than \$75,000, when attorneys' fees are included; there is absolutely no question that the jurisdictional amount exceeds \$75,000.
- 15. Further, the Services Agreement also requires PNA Bank to make "all other payments which are due, and which will become due pursuant to the provisions of this Agreement [and] shall be paid to [Open Solutions] prior to the delivery of such Client Files." (Complaint, Exhibit A, Section 9(B).) Open Solutions estimates that amounts which will become due, irrespective of standard deconversion fees, will be approximately \$95,854.38, and this amount more than likely will be in controversy during this litigation. (Affidavit ¶ 5.)

Page 5 of 5

Open Solutions Has Complied with Removal Procedures

This Notice of Removal is timely under 28 U.S.C. § 1446(b) because it has been 16. filed within thirty (30) days of Open Solution's receipt of the initial pleading setting forth Plaintiff's claim for relief upon which this action is based.

Pursuant to 28 U.S.C. § 1446(a), Open Solutions, as the removing defendant in 17. this action, has attached to this Notice of Removal copies of all process, pleadings, and orders served upon or filed by it.

18. By filing this Notice of Removal, Open Solutions does not waive any defenses to the claims asserted by Plaintiff which may be available to it, or concede that Plaintiff has stated any claim upon which relief can be granted.

19. Open Solutions further represents that this Notice of Removal will be served on Plaintiff's counsel as indicated on the attached Certificate of Service.

20. A copy of this Notice of Removal will be filed with the Circuit Court of Cook, County, Illinois, Chancery Division.

WHEREFORE, Open Solutions Inc. prays that this cause be removed to the United States District Court for the Northern District of Illinois, Eastern Division.

Respectfully submitted,

OPEN SOLUTIONS INC.

By:

Brandon L. Spurlock LAW OFFICES OF BRANDON L. SPURLOCK, LLC

225 West Washington Street, Suite 2200

Chicago, Illinois 60606

Tel (312) 924-0239

Fax (312) 924-0201

ARDC # 6278500

UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS, EASTERN DIVISION

PNA Bank, f/k/a Alliance FSB, a Federally		08CV4153	
Chartered Savings Bank,)	JUDGE GR	ADY
Plaintiff,))	MAGISTRA	TE JUDGE BROWN
v.)	PH	Case No.
Open Solutions, Inc. is a Delaware corporation, as successor in interest to BISYS, Inc., a Delaware corporation,)))		
Defendant.))		

AFFIDAVIT OF PAUL STUART

- I, Paul Stuart, if sworn as a witness, could testify competently to the facts stated in this Affidavit.
- I am the account manager for Open Solutions Inc. ("Open Solutions") in the 1. Chicago, Illinois area. I am responsible for the overall relationship with client banks including PNA Bank.
- 2. Open Solutions maintains a Deconversion rate schedule detailing the costs of standard deconversion of customer files and information.
- I have reviewed Plaintiff PNA Bank's request for deconversion services and the 3. estimate for such services exceeds \$75,000. The 2005 Deconversion rate schedule dictates the estimate of PNA Bank's standard deconversion services, and is attached hereto as Exhibit A.
- In addition to standard deconversion services, almost all deconversion projects 4. include tasks specific to the individual customer, and such tasks can materially increase the cost of deconversion services.

Attached to this Affidavit as Exhibit B, is a schedule of certain fees that will become due and owing upon PNA Bank's termination of the Agreements, which total \$170,854.38 including the standard deconversion fee of \$75,000.

FURTHER AFFIANT SAYETH NOT

Paul Stuart

Signed and sworn to before me this 22nd day of July, 2008.

Notary Public

EXP. 10/16/10

STANDARD SERVICES DECONVERSION

One-hundred percent (100%) of Average of last twelve (12) months charges, plus the average discount (if any) during the last twelve (12) months, plus any deconversion charges specific to particular services (minimum deconversion fee \$75,000.00)

Deconversion package includes:

- One (1) set of Test files of Client's files in standard BISYS format
- Two (2) sets of Live files in standard BISYS format
- One (1) Trial Balance for each Application at Test and Live
- One (1) set of Technical record layouts per Application
- Ten (10) hours of telephone consultation support

Payment shall be made via wire transfer to BISYS. All past due amounts and related termination charges per the terms of the Services Agreement must be brought current prior to production of final set of files.

Additional consultation support for file requirements will be billed in accordance with BISYS' published price schedule then in effect.

Additional file adjustments, option changes, and special requests will be billed in accordance with BISYS' deconversion price schedule then in effect.



SCHEDULE A PNA Bank Totals July-2008

Miscellaneous	TBD
Minaglianagua	
TIMS/QM Software Retention - at Client's Request	
Software Deposit	\$12,000.00
EFT Deconversion Fee (Schedule I)	\$18,100.00
Special Deconversion Services (<u>Schedule H</u>)	TBD
In Arrears Charges (Schedule G)	\$4,340.00
Past Due and Future Invoices (Schedule F)	\$50,800.00
Digital Insight Fee (Schedule E)	TBD
Telecommunications Fee (Schedule D)	\$10,614.38
Early Termination Fee (Schedule C)	\$0.00
Deconversion Fee (Schedule B)	\$75,000.00

^{*}Please note that the final amounts are subject to change based upon client's processing volumes, any additional one-time, deconversion-related charges incurred and Monthly Invoices through the date of deconversion.

Case 1:08-cv-04153

Document 1-3

Filed 07/22/2008 Page 1 of 58 JUDGE GRADY

MAGISTRATE JUDGE BROWN

2121 - Served

PH

2120 - Served 2220 - Not Served 2320 - Served By Mail 2420 - Served By Publication

2221 - Not Served 2321 - Served By Mail

SUMMONS

2421 - Served By Publication

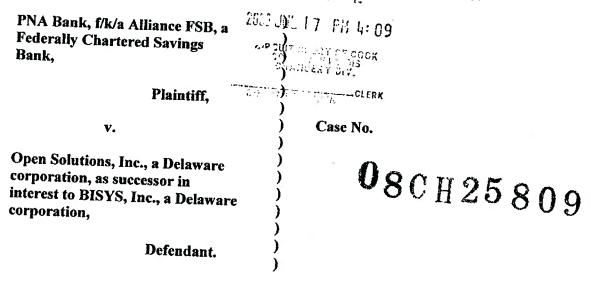
	ALIAS - SUMMONS	CCG N001-10M-1-07-05 (
IN T COUNTY	THE CIRCUIT COURT OF CO Y DEPARTMENT, CHANCER	OOK COUNTY, ILLINOIS RY DIVISION
(Name all parties) PNA Bank f/k/a Alliance FSB, a	n federal savings bank	- OSCH25 809
	v.	No.
Open Solutions, Inc., a Delaware	согр.	Serve: Open Solutions, Inc.
To each Defendant:	SUMMON	% Illinois Corporation Service C, R/A 801 Adlai Stevenson Dr
to each Defendant:		
YOU ARE SUMMONED hereto attached, or otherwise file yo following location:	and required to file an answ our appearance, and pay the rec	er to the complaint in this case, a copy of which is quired fee, in the Office of the Clerk of this Court at the
A Richard J. Daley Center	r, 50 W. Washington, Room 802	, Chicago, Illinois 60602
District 2 - Skokie 5600 Old Orchard Rd. Skokie, IL 60077	☐ District 3 - Rolling M 2121 Euclid Rolling Meadows, IL	cadows District 4 - Maywood 1500 Maybrook Ave.
District 5 - Bridgeview 10220 S. 76th Ave. Bridgeview, IL 60455	 District 6 - Markham 16501 S. Kedzie Pkwy Markham, IL 60426 	Child Support 28 North Clark St., Room 200 Chicago, Illinois 60602
You must file within 30 days after so IF YOU FAIL TO DO SO, A JUDO REQUESTED IN THE COMPLA		unting the day of service. BE ENTERED AGAINST YOU FOR THE RELIEF
To the officer:		
This Summons must be reendorsement of service and fees, it be returned so endorsed. This Summ		ter person to whom it was given for service, with ce. If service cannot be made, this Summons shall nan 30 days after its date. JUL 1 7 2008
Atty. No.: 90803		WITNESS
Name: Stone Pogrund & Korey LL		DODOTHY BRUWN
Atty. for: Plaintiff		CLERK OF CHROUT COURT
Address: 1 E. Wacker Dr., Ste. 261	0	Clerk of Court
City/State/Zip: Chicago, IL 60601 Date of service ,		
Felephone: 312-782-3636		(To be inserted hy officer on copy left with defendant

Service by Facsimile Transmission will be accepted at:

COUNTY

(Area Code) (Facsimile Telephone Number)

IN THE CIRCUIT COURT OF COOK COUNTY, ILLINOIS COUNTY DEPARTMENT—CHANCERY DIVISION



VERIFIED COMPLAINT

NOW COMES, Plaintiff, PNA Bank, f/k/a Alliance FSB, a Federally Chartered Savings Bank, by its attorneys, Stone Pogrund & Korey, LLC, and for its Complaint against Defendant, Open Solutions, Inc. a Delaware corporation, as successor in interest to BISYS, Inc., a Delaware corporation, states as follows:

GENERAL ALLEGATIONS

The Parties and Jurisdiction

. J.

- 1. Plaintiff, PNA Bank f/k/a Alliance FSB ("PNA Bank") is a Federally Chartered Savings Bank. Prior to on or about November 2007, PNA Bank was known as Alliance FSB.
- 2. Defendant Open Solutions, Inc. is a Delaware corporation ("Open Solutions"). On information and belief, on or about March 2006, Open Solutions acquired BISYS, Inc., a Delaware corporation ("BISYS").
- 3. Jurisdiction is proper in the Circuit Court of Cook County pursuant to written agreement of the parties. See Ex. B at ¶ 5.2.

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The Agreements

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- 4. On or about March 18, 1999, PNA Bank, then known as Alliance FSB, entered into a Services Agreement ("Services Agreement") with BISYS whereby BISYS was to provide data processing software and services to PNA Bank. A copy of the Services Agreement is attached hereto and made a part hereof as Exhibit A. Pursuant to Paragraph 1 of the Services Agreement, a current price list of services to be provided by BISYS to PNA Bank was attached to and made a part of the Services Agreement ("Current Price List"). A copy of the Current Price List is attached hereto and made a part hereof as Ex. B. On or about the same date, PNA Bank and BISYS executed an Addendum to Services Agreement (hereinafter "Addendum"). A copy of the Addendum is attached hereto and made a part hereof as Ex. C.
- 5. On or about December 11, 2001, PNA Bank, then known as Alliance FSB, and BISYS executed an Amendment to the Services Agreement (hereinafter "First Amendment") extending the term of the Services Agreement and Addendum for sixty (60) months, or until on or about September 30, 2007. A copy of the First Amendment is attached hereto and made a part hereof as Exhibit D.
- 6. On or about April 12, 2007, Open Solutions, Inc., as successor-in-interest to BISYS, Inc., and Alliance FSB executed a second amendment to the Services Agreement (hereinafter "Second Amendment"), which extended the term of the Services Agreement and Addendum for twelve months, or until September 30, 2008. A copy of the Second Amendment is attached hereto and made a party hereof as Exhibit E. Hereinafter, the Services Agreement, Addendum, First Amendment and Second Amendment are collectively referred to as the "Agreements."
- 7. Pursuant to the Agreements, Open Solutions was to provide certain electronic data processing software ("Open Solutions Software") and services ("Open Solutions Services") to

PNA Bank. The Open Solutions Software and Open Solutions Services facilitate the storage of information concerning all PNA Bank customer banking transactions in a database ("PNA Bank Database"). The PNA Bank Database stored in an electronic format that can only be read by the Open Solutions Software ("Open Solutions Format").

- 8. The Open Solutions Software is proprietary and is owned by Open Solutions. Pursuant to the Agreements, PNA Bank is granted a limited license to use the Open Solutions Software for the duration of the term of the Agreements. (See Ex. 10.A, Services Agreement at ¶ 10.B). Pursuant to the Agreements, upon termination of the Agreements, PNA Bank has no right to use the Open Solutions Software. Accordingly, upon termination of the Agreements, PNA Bank will not be able to read the PNA Bank Database because it is in the Open Solutions Format.
- 9. Pursuant to the Agreements, upon termination of the Agreements, Open Solutions is required to provide reasonable and necessary assistance to PNA Bank to convert the PNA Bank Database from Open Solutions Format to a format other than Open Solutions Format ("Deconversion Services"). See Agreement, Ex. A, at ¶ 9.B.
- 10. The Current Price List, attached hereto as Ex. B, sets out the cost of the Deconversion Services (See Ex. B at p. B-12):

One-hundred percent (100%) of Average of last twelve (12) months charges exclusive of Discounts for services provided under the Standard Services Price List. (MINIMUM of Twenty Thousand Dollard [\$20,000.00]).

11. Pursuant to Paragraph 2.4 of the Addendum increases in "charges for any Services will be limited in the aggregate to the lesser of (i) five percent (5%) per year, or (ii) the percentage increase in the United States Consumer Price Index as published by the Bureau of Labor Statistics, United States Department of Labor... ("CPI") during the twelve month period immediately preceding the date of each such increase."

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12. Pursuant to paragraph 5.1 of the Addendum, in case of a dispute between the parties, the substantially prevailing party shall be entitled to recover its litigation costs and reasonable attorneys' fee. See Ex. C at ¶ 5.1.

Termination and Wrongful Conduct by Open Solutions

- 13. On or about March 4, 2008, PNA Bank advised Open Solutions that it would not renew the Agreements upon the completion of the current term, which terminates on September 30, 2008. See President of PNA Bank, Lawrence Chlum's, March 4, 2008 letter attached hereto and made a part hereof as Ex. F.
- Pursuant to Paragraph 9 of the Services Agreement, PNA Bank requested 14. Deconversion of the PNA Bank Database to a format other than Open Solutions Format.
 - Pursuant to the Agreements, the fee for the Deconversion is calculated as follows: 15.

Contract Reference	Amount
Cost of Service at	
time Agreements	
were entered into,	
see Price List, Page	
B-12 (Ex. B)	\$20,000.00
Increase limited to	
31.29% increase in	
CPI: (Ex. C at 2.4)	\$6,258.42
TOTAL COST OF	
DECONVERSION	
LIMITED TO:	\$26,258.42

- Open Solutions advised PNA Bank that it will not begin the Deconversion until 16. and unless PNA Bank pays the sum of not less than \$75,000.00 to Open Solutions, which is a sum much greater than the amount agreed to by the parties pursuant to the Agreements.
- PNA Bank has retained a new vendor to provide electronic data processing 17. software and services to PNA Bank ("New Data Processing Vendor") as of November 17, 2008.

- 18. On or about July 16, 2008, PNA Bank, by its attorneys Stone Pogrund & Korey LLC, notified Open Solutions that, pursuant to paragraph 2(c) of the Agreements, it was extending the termination date to November 17, 2008. A copy of Patrick Joy's July 16, 2008 letter to Open Solutions, Inc. is attached hereto and made a part hereof as Exhibit G.
- 19. The New Data Processing Vendor has advised PNA Bank that, in order to commence its services on November 17, 2008, it must receive a copy of the deconverted PNA Bank Database not later than July 30, 2008. The New Data Processing Vendor has further advised that if it does not receive the PNA Bank Database by July 30, 2008, that it will not be able to provide data processing software and services to PNA Bank until approximately March, 2009.

COUNT I SPECIFIC PERFORMANCE

- 1-19. PNA Bank restates and realleges Counts 1-17 of the General Allegations asCounts 1 17 of Count I as if fully set forth herein.
- 20. On or about May 15, 2008, Open Solutions advised PNA Bank that it would not perform under the terms of the Agreements when it refused to provide Deconversion for the price agreed to in the Agreements.
- 21. PNA Bank has performed the conditions of the Agreements that it was supposed to perform, except those that Open Solution's actions prevented it from performing.
- 22. At all relevant times, PNA Bank has been ready, willing and able to complete its performance of the Agreements.
- 23. PNA Bank has demanded that Open Solutions comply with the terms of the Agreements to no avail.

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24. Plaintiff PNA Bank has no adequate remedy at law for Open Solution's breach of the agreement. If Open Solutions refuses to complete the Deconversion then PNA Bank will be completely unable to conduct business after November 17, 2008, because it will not be able to access any data in the PNA Bank Database. PNA Bank will not be able to access any of its customer data until about March 2009 and, as a result, will suffer irreparable harm due to lost customers and lost revenue. Further, PNA Bank will also face liability for numerous violations of state and federal banking laws. Monetary damages are inadequate.

WHEREFORE, PNA Bank, f/k/a Alliance FSB, prays that the Court grant the following relief:

- A. Enter judgment for PNA Bank f/k/a Alliance FSB and against Open Solutions, Inc., directing Open Solutions, Inc. to specifically perform the Agreement and complete the Deconversion services pursuant to the Agreements;
 - B. Grant plaintiff's Attorneys' fees;
 - C. Grant plaintiff's costs of this action; and
 - D. Grant any further relief as it deems proper.

COUNT II DECLARATORY JUDGMENT

- 1 19. PNA Bank restates and realleges Counts 1-17 of the General Allegations asCounts 1 19 of Count II as if fully set forth herein.
- 20. Pursuant to the Agreement, the cost for Deconversion is governed by the Price List attached as Exhibit B and by Paragraph 2.4 of the Addendum attached as Exhibit C.
- 21. Defendant Open Solution, Inc. falsely claims that it is entitled to be paid \$75,000.00 for the Deconversion.
- 22. An actual controversy exists between plaintiff and defendants and by the terms and provisions of Section 2-701 of the Code of Civil Procedure, this court is vested with the

power to declare the rights and liabilities of the parties and to give any further relief as may be necessary. 735 ILCS 5/2-701.

23. Judicial Declaration is necessary and appropriate at this time because there is an actual controversy between the parties about the pricing of Deconversion and a declaratory judgment would terminate the controversy or some part of it.

WHEREFORE, PNA Bank, f/k/a Alliance FSB, prays that the Court grant the following relief:

- A. This court determine and adjudicate the rights and liabilities of the parties with respect to the Agreements described above.
 - B. This Court find that under the Agreements the fee for Deconversion is \$26,258.42.
 - C. Grant plaintiff's Attorneys' fees
 - D. Grant plaintiff's costs of this action; and
 - E. Grant any further relief as it deems proper.

Respectfully submitted, PNA Bank f/k/a Alliance FSB

One of its attorney

Christopher T. Nowotarski Dean J. Lurie Patrick T. Joy STONE POGRUND & KOREY LLC 1 E. Wacker Dr., Ste. 2610 Chicago, IL 60601 T: 312-782-3636 F: 312-782-1482 Atty. No. 90803 07/16/2008 13:24

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PNA

PAGE 02/02

VERIFICATION BY CERTIFICATION

Under penalties as provided by law pursuant to Section 1-109 of the Code of Civil Procedure, the undersigned certifies that the statements set forth in this instrument are true and correct, except as to matters therein stated to be on information and belief and as to such matters the undersigned certifies as aforesaid that he verily believes the same to be true.

Date: 7 16 08

PNA Bank, f/k/a Alliance FSB

Lawrence Chlum, President

Stone Pogrund & Korey Attorney for Plaintiff 1 E. Wacker Dr., Ste. 2610 Chicago, Illinois 60601 312/782-3636 #90803

SERVICES AGREEMENT

BISYS, INC. 11 Greenway Plaza Houston, Texas 77046-1102

Contract No	CHG	-2	77	9
Price List No				

Client	Alliance FSB		
Address	7840 North Milwaukee Avenue		
City	Niles State Illinois	Zip Code	60714

1. SCOPE OF AGREEMENT

Client agrees to convert to the BISYS system (defined in Paragraph 2(C) below) and BISYS. Inc. ("BISYS") shall provide Client, in accordance with this Agreement, the services selected by Client from BISYS' then applicable Standard Services Price List and/or Special Services Price List (collectively, the "Price Lists") (collectively, the "Services"). BISYS shall provide the reports listed on the Standard Reports List and Special Reports List as applicable to the Services selected by Client. The current Price Lists are attached hereto and made a part hereof.

2. TERM OF AGREEMENT

- A. The initial term of this Agreement shall commence the date this Agreement is executed by both parties and end 60 full calendar months after the "Conversion Date" (as defined in Paragraph 4 (B)) (the "Initial Period").
- B. The Agreement shall automatically continue after the Initial Period for subsequent consecutive terms of three years each unless and until it is terminated by either party upon written notice to the other given at least 180 days prior to the end of the Initial Period or any additional three year period.
- C. If Client has given BISYS notice pursuant to Paragraph 2(B) and Client intends to deconvert from the BISYS data processing system ("BISYS System"), Client may, upon written notice to BISYS given at any time during the final 120 days of this Agreement (as determined in accordance with 2(B) above) or any extension hereof pursuant to this Paragraph 2(C), extend the termination date to the date indicated in such notice, which date shall not be, in any event, less than 120 days after the date of such notice. Commencing at the end of the Initial Period or any renewal period (as applicable), Client shall pay for Services at the prices set forth in the then current BISYS Price Lists notwithstanding the giving of extension notice.
- D. Continuing obligations under this Agreement are those relating to "BISYS Products" (defined in Paragraph 10(A)); "Confidential Information" (defined in Paragraph 10(F)) and "Client Files" (defined in Paragraph 8(A)), and such continuing obligations shall survive any termination of this Agreement.

3. CHARGES

- A. Each month commencing Conversion Date, whether or not Client actually uses any Services during such month, Client shall pay a minimum monthly charge equal to the greater of (i) \$2,500.00; (ii) BISYS' charges for the Services actually used by Client during such month; (iii) 80% of the charges invoiced to Client during the immediately preceding month; or (iv) 80% of the charges invoiced to Client for the month immediately preceding any deconversion by Client if Client deconverts from the BISYS System.
- B. The initial charges for the Services are specified in the Price Lists, and shall be recorded by the BISYS System or by any other means used by BISYS of determining Client's usage. The charges for the Services listed on the Standard Services Price List as of the date hereof will not be changed by BISYS until the expiration of the first year following Conversion Date. Thereafter, during the remaining term of the Initial Period, the charges for the Services listed on the Standard Services Price List may be changed by BISYS at any time and from time to time upon at least 90 days prior written notice to Client. During the Initial Period, the charges for the Services listed on the Special Services Price List as of the date hereof may be changed by BISYS at any time after the date hereof upon at least 90 days prior written notice to Client. After the Initial Period, the charges for the Services listed on the Price Lists shall automatically, and without notice, be changed to BISYS' standard (non-discounsed) list prices then in effect for the respective Services; such prices may, thereafter, be changed by BISYS, at any time and from time to time, upon at least 90 days prior written notice to Client.
- C. There shall be added to all charges for the Services furnished Client hereunder amounts equal to any applicable taxes levied or based on such Services, exclusive of taxes based on BISYS' income.
- D. No later than the 5th day of each calendar month, BISYS shall invoice (the "Monthly Invoice") Client: (i) for all Services projected to be used by Client during that billing month (the "Billing Month") which charge will be based upon either actual usage and number of accounts during the month prior to the Billing Month or the minimum charge pursuant to Paragraph 3(A); (ii) an amount equal to 100% of the recurring pass through charges actually utilized by Client during the prior month as the estimated pass through charges for the Billing Month; (iii) adjustments (debits/credits) to the prior month's estimated charges set forth in (i) and (ii) above and; (iv) all other charges incurred by Client during the prior month. For the projected portion of the invoice, the first Monthly Invoice shall be based upon BISYS' estimates of usage and shall also include for the prior month (during which the Conversion Date occurred) a full month's charges unless the Conversion Date is after the 15th of the prior month, in which event Client shall be assessed one-half month's charges for the prior month. Client agrees to pay all amounts set forth in the Monthly Invoice by automatic debit by BISYS on the last business day of the Billing Month from a Client bank account established for this purpose (the "Payment Account"). Client agrees to execute any and all required documentation to enable BISYS on perform such automatic debiting of the Payment Account. If Client fails to pay any amounts due under this Agreement, Client shall, upon demand, pay interest at the rate of 1-1/2% per month, but in no event more than the highest interest rate allowable, on such delinquent amounts from their due date until the date of payment. Client agrees to reimburse BISYS for any and all expenses BISYS may incur, including reasonable automey fees, in taking action to collect any amounts due BISYS hereunder. All amounts due must be paid prior to Client's deconversion from the BISYS System.

4. CONVERSION TO THE SERVICES

- A. BISYS shall, to the extent applicable, convert machine readable Client Files to make them compatible with the Services selected by Client from the Standard Services Price List. Client agrees to cooperate with BISYS and provide all necessary information and assistance required for BISYS to successfully convert such Client Files. Client will assign a liaison person to assist and cooperate with BISYS in such conversion.
- B. BISYS shall determine in accordance with its normal acceptance procedures when the applicable Client Files have been successfully converted and when the Services selected by Client from the Standard Services Price List are operational and available for Client's use. The date the first of the Services selected by Client from the Standard Services Price List is operational and available for Client's use is the "Conversion Date".



5. AVAILABILITY OF THE SERVICES

A. Hours for accessing Services on an on-line basis ("On-Line Hours") at the BISYS data center providing Services to Client ("Data Center") are 7:00 A.M. to 9:00 P.M. Monday through Friday and 7:00 A.M. to 6:00 P.M. Saturday (Data Center time) exclusive of BISYS holidays (New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day). A particular Service may also be available at other than On-Line Hours; in which event Client may, at its option and subject to any additional charges therefor, use that Service at such other times.

B. BISYS will make every reasonable effort to have the Services available during the On-Line Hours. However, BISYS cannot and does not guarantee such availability. Accordingly, Client's remedy and BISYS' sole liability to Client or any third party for claims, notwithstanding the form of such claims (e.g., contract, negligence or otherwise), arising out of (i) the unavailability of the BISYS System or (ii) the interruption in or delay of the Services provided or to be provided by BISYS hereunder, shall be for BISYS to use all reasonable efforts to make the BISYS System available and/or to resume the Services as promptly as reasonably practicable.

C. Client shall, at it's expense, be responsible for delivering and transmitting to and from Client's offices, the offices of the applicable regulatory authorities and any other location authorized by Client, and the Data Center all data and information necessary for BISYS to furnish the Services to Client.

6. USE OF THE SERVICES

- A. Client is exclusively responsible for the consequences of its own actions; for any instructions it gives BISYS; for its failure to access the Services in the manner prescribed by BISYS, and for its failure to supply accurate input information. Client is responsible for auditing, balancing, verifying the correctness of calculation routines (such as interest and service charges) and reconciling any out-of-balance condition, and for notifying BISYS of any errors in the foregoing within three business days after receipt of the incorrect information. Client's remedy and BISYS' sole liability to Client or any third party for any claims, notwithstanding the form of such claims (e.g., contract, negligence or otherwise), arising out of errors or omissions in the Services provided or to be provided by BISYS hereunder and caused by BISYS shall be for BISYS to furnish the correct report and/or to correct the applicable Client Files, provided that Client promptly advises BISYS thereof.
- B. Client shall use the Services in accordance with such reasonable instructions as may be established by BISYS from time to time as set forth in any written materials furnished by BISYS to Client.
- C. Except as otherwise permitted by BISYS, Client will use the Services only for its own internal and proper business purposes and will not sell or otherwise provide, directly or indirectly, any of the Services or any portion thereof to any third party.
- D. Client shall not make any alteration, change or modification to any of the computer programs, data bases and/or BISYS supported files used by BISYS in connection with providing the Services to Client hereunder, without BISYS' prior written consent in each instance.
- E. BISYS shall give Client 30 days written notice of any BISYS system change which materially affects Client. Nothing herein shall preclude or limit BISYS' ability to make changes to its data processing system.

7. COMMUNICATION LINES AND EQUIPMENT.

- A. BISYS shall order, on Client's behalf and with Client's approval, the installation of appropriate telephone lines and communications equipment to enable Client to access the Services. Client shall pay all charges relating to the installation and use of such telephone lines and communications equipment.
- B. BISYS shall not be responsible for the reliability, or continued availability, of telephone lines and communications equipment used by Client in accessing the Services.

8. FILE SECURITY AND RETENTION.

- A. Any Client data bases and files or other information provided by Client to BISYS for use with the Services (the "Client Files") shall remain the confidential property of Client. BISYS will provide reasonable security provisions to insure that third parties do not have access to the Client Files. BISYS reserves the right to issue and change regulations and procedures from time to time to improve file security. BISYS will instruct its employees having access to the Client files to keep the same confidential by using the same care and discretion that BISYS uses with respect to its own confidential property.
- B. BISYS will take reasonable precautions to prevent the loss of, or alteration to, Client Files, but BISYS cannot guarantee against any such loss or alteration. Accordingly, Client will, to the extent deemed necessary by Client, keep copies of all source documents of information delivered to BISYS and will maintain a procedure external to the BISYS System for the reconstruction of lost or altered Client Files. In connection with the foregoing, it is understood that Client shall assume and be responsible for risk of loss and/or damage to documents and records while they are in transit to and from the Data Center.
- C. During the term of this Agreement, BISYS will retain the Client Files in accordance with, and to the extent provided by BISYS' then prevailing records retention policies for the Services, which policies will be consistent with guidelines covering the Services established by appropriate regulatory authorities. BISYS will, upon the expiration of any retention period for Client Files, dispose of Client Files in any manner deemed appropriate by BISYS unless Client, prior to such disposal, furnishes to BISYS written instructions for the disposition of such Client Files at Client's expense. Client shall pay for the provision of Client Files to Client at BISYS' standard rates for such services and BISYS shall provide such Client Files provided that BISYS has been paid for all Services provided hereunder through the date such requested Client Files are returned to Client.
- D. BISYS has a written Disaster Recovery Plan establishing emergency procedures, including off-premises backup facility. In connection therewith, BISYS has prepared a Disaster Recovery Manual. The Disaster Recovery Plan and Disaster Recovery Manual are available at the Data Center for examination by bank auditors and examiners and, as they may be modified from time to time, will remain in existence during the term of this Agreement. BISYS shall provide Client, upon written request, with information necessary for Client to develop a disaster contingency plan which will work in concert with BISYS' Disaster Recovery Plan.

9. DUTIES UPON TERMINATION; RETURN OF RECORDS.

- A. Upon the termination of this Agreement for any reason, BISYS will dispose of all Client Files still in the BISYS System in any manner deemed appropriate by BISYS unless Client, not later than 30 days after such termination, furnishes to BISYS written instructions for the disposition of such Client Files at Client's expense as set forth in Paragraph 9(B).
- B. At Client's request as set forth in Paragraph 9(A), BISYS shall deliver to Client all of the Client Files then retained by BISYS including file layouts and their descriptions in BISYS format and shall provide in accordance with BISYS deconversion policies, reasonable and necessary assistance with the deconversion from the BISYS System to a non-BISYS system ("Deconversion"). Client shall pay BISYS for Deconversion assistance in accordance with BISYS' then current Deconversion rate schedule. Payment for Deconversion together with all other payments which are due, and which will become due pursuant to the provisions of this Agreement shall be paid to BISYS prior to delivery of such Client Files.
- C. Client Files returned to Client shall be in a standard BISYS machine readable format.

10. OWNERSHIP, USE AND CONFIDENTIALITY; BISYS PRODUCTS AND CONFIDENTIAL INFORMATION.

A. All computer programs and related documentation made available, directly or indirectly, by BISYS to Client as part of the Services (the "BISYS Products") are the exclusive and confidential property of BISYS or the third parties from whom BISYS has secured the right to use such computer programs and documentation.

B. A personal, non-exclusive, non-transferable right and license is being granted to Client to use, during the term of this Agreement, any applications software programs included in the BISYS Products (the "Application Programs") which are delivered to Client as part of the Services solely for Client's own business usage. Client shall not have any interest in the Applications Programs except for this limited license.

C. Client shall receive all improvements, enhancements, modifications and updates to any Applications Programs which are delivered to Client as part of the Services if, and as, made available by BISYS to its clients generally. All such improvements, enhancements, modifications and updates shall be delivered to Client in the form of a computer media, which media shall be provided to Client by BISYS and shall be installed by Client. If Client fails to install any such media within 45 days of its receipt from BISYS, BISYS shall have no further obligation to provide Client with improvements, enhancements, modifications or updates to such Application Programs.

D. Client acknowledges that it shall be deemed a sublicensee of BISYS for any systems software programs included in the BISYS Products (the "Systems Programs") which are delivered to Client as part of the Services. Client accepts a sublicense from BISYS of the Systems Programs on a personal, non-exclusive, non-transferable basis with the right to use, during the term of this Agreement, such Systems Programs solely in connection with the Services.

E. Client shall not copy, in whole or in part, any BISYS Products or related documentation, whether in the form of computer media, printed or in any other form, except for copies to used by Client exclusively for its own internal purposes. Client shall not make any alteration, change or modification to any BISYS Products.

F. Client shall treat as confidential and will not disclose or otherwise make available any of the BISYS Products or any trade secrets, processes, proprietary data, information or documentation related thereto including, without limitation, any flow charts, logic diagrams or source code (collectively the "Confidential Information"), in any form, to any person other than employees of Client. Client will instruct its employees who have access to the BISYS Products and the Confidential Information to keep the same confidential by using the same care and discretion that Client uses with respect to its own confidential property and trade secrets. Upon the termination of this Agreement for any reason, Client shall return to BISYS any and all copies of the BISYS Products and the Confidential Information which are in its possession.

11. GOVERNMENTAL AGENCIES.

- A. Client shall provide all required notices to the appropriate regulatory authorities concerning the initiation or termination of this Agreement, or of any substantial changes in the Services being provided to Client. BISYS agrees that any and all Client Files maintained by it for the Client pursuant to this Agreement shall be available for inspection by the appropriate regulatory authorities and Client's internal auditors and independent public accountants, upon prior written notice to BISYS. All costs incurred by BISYS in the preparation of data for inspection, examination or audit will be charged to Client at BISYS' then standard rates for such services.
- B. BISYS shall provide annually to the appropriate regulatory authorities any Third Party Review Reports prepared by independent public accountants with respect to the Services performed by BISYS at the Data Center and copies of BISYS' audited financial statements. By entering into this Agreement, BISYS agrees that it extends to the Office of Thrift Supervision ("OTS") the same authority and responsibility (as applicable to Client) provided to the other regulatory agencies pursuant to the Bank Service Corporation Act, 12 U.S.C. 1867(C) relating to services performed by contract or otherwise.
- C. If after the date hereof any modifications to the Services shall be required by law or by any governmental regulatory authority. BISYS shall, except to the extent such changes may be beyond the capability of the BISYS System to implement, conform the Services to be in compliance with such modified laws or governmental regulations. BISYS may, at its discretion, pass on, in whole or in part, on an equitable basis to all users of the Services (including Client) affected by any such modification the actual costs incurred by BISYS in making any such modification to the Services.

12. WARRANTY.

A. BISYS represents and warrants that the Services will conform materially to their design specifications and user documentation which may be changed from time to time. This warranty shall not extend to any of the computer programs, data bases and/or BISYS supported files used by BISYS in connection with providing the Services to Client hereunder which have been altered, changed or modified in any way, without BISYS' prior written consent in each instance.

B. EXCEPT AS SPECIFICALLY PROVIDED HEREIN, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

13. LIMITATION OF LIABILITY.

- A. The remedies specified in this Agreement constitute Client's sole and exclusive remedies in the event of any alleged defaults by BISYS under this Agreement. BISYS' sole liability, if any, for damages (monetary or otherwise) resulting from claims made by Client or any third party arising from or related to any and all causes not covered by the foregoing remedies shall be limited to the lesser of (i) the amount of actual damages incurred by Client or (ii) an amount which shall not exceed the charges paid by Client during the six (6) month period immediately preceding the event from which such liability arose for the Services performed which gave rise to the claim.
- B. IN NO EVENT WILL BISYS BE RESPONSIBLE FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH CLIENT MAY INCUR OR EXPERIENCE ON ACCOUNT OF ENTERING INTO OR RELYING ON THIS AGREEMENT, EVEN IF BISYS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

14. PATENT AND COPYRIGHT INDEMNIFICATION.

BISYS will hold Client harmless and, at its own expense, will defend any action brought against Client based on a claim that the Services used within the scope of this Agreement infringe a United States patent or copyright provided Client notifies BISYS promptly in writing of the claim, BISYS has sole control of the defense of the action and all negotiations for its settlement or compromise, and Client cooperates with BISYS in the defense of the action. In the event any of the Services becomes, or in BISYS' opinion is likely to become, the subject of a claim of infringement of patent or copyright, BISYS, at its option, may (i) secure for Client the right to continue using such Service(s), (ii) replace or modify such Services to make it or them non-infringing, (iii) cease providing the affected Service(s) or (iv) if none of the foregoing options is commercially reasonable, in BISYS' opinion, terminate this Agreement. If BISYS exercises its option hereunder to terminate this Agreement, such termination shall be at no penalty to BISYS except that BISYS shall provide the Deconversion assistance described in Paragraph 9(B) at no charge to Client.

15. INSURANCE.

BISYS shall maintain, during the term of this Agreement, \$10,000,000 of coverage under a Blanket Crime Policy covering fraudulent and dishonest acts committed by its employees for which it is legally responsible. BISYS shall maintain, on its own behalf, insurance coverage for loss from fire, disaster, or other causes contributing to interruption of normal services. Client, at its own expense, will maintain all insurance and fidelity bonds required by the applicable regulatory authorities.

16. DEFAULT; REMEDIES UPON DEFAULT.

A. Any of the following events will constitute an "Event of Default" under the Agreement: (i) non-payment of any amounts due hereunder to BISYS by Client; (ii) non-performance of any of Client's or BISYS' other material obligations hereunder; (iii) if any representation or warranty of Client or BISYS is materially breached; (iv) if Client or BISYS files a petition for bankruptcy or becomes the subject of an involuntary bankruptcy petition which is not vacated within 60 days of filing.

or becomes insolvent; or (v) if any substantial part of Client's or BISYS' property becomes subject to any levy, seizure, assignment, application or sale for or by any creditor or governmental agency.

B. Upon occurrence of an Event of Default under the Agreement, the non-defaulting party may, at its option, terminate this Agreement provided at least 30 days (or longer period as may be required by the applicable regulatory authorities) prior written notice has been given to the other and such default has not been cured within such period. Upon such termination by BISYS, BISYS may declare all amounts due and to become due hereunder immediately due and payable. The remedies contained in this Paragraph 16 are cumulative and in addition to all other rights and remedies available to the parties under this Agreement or by operation of law

17. FORCE MAJEURE

BISYS shall not be liable or deemed to be in default for any delay or failure to perform under this Agreement or for interruption of the Services resulting, directly or indirectly, from any cause beyond BISYS' reasonable control.

18. GENERAL.

A. BISYS shall provide Client upon written request, copies of The BISYS Group, Inc.'s (BISYS' parent corporation) current audited financial statements.

B. Client acknowledges that it has not been induced to enter into this Agreement by any representation or warranty not set forth in this Agreement. This Agreement contains the entire agreement of the parties with respect to its subject matter and supersedes all existing agreements and all other oral, written or other communications between them concerning its subject matter. This Agreement shall not be modified in any way except by a writing signed by both parties.

C. The failure by either party hereto to insist upon strict performance of any of the provisions contained herein shall in no way constitute a waiver of its rights as set forth herein, at law or equity, or a waiver by either party of any other provisions or subsequent default by the other party in the performance of or compliance with any of the terms and conditions set forth herein.

D. This Agreement may not be assigned by either party, in whole or in part, without the prior written consent of the other which consent shall not be unreasonably withheld. It shall not be deemed an assignment requiring consent if the stock of either is sold, or all, or substantially all, of the assets are sold so long as such sale does not materially negatively affect the basis of the financial bargain upon which this Agreement is based as of the date hereof and such sale does not materially negatively affect the provision of the Services hereunder. If there is such a negative impact, then the sale shall be deemed an assignment requiring consent as set forth above. This Agreement shall be binding upon and shall inure to the benefit of BISYS and Client and their respective successors and permitted assigns.

E. If any provision of this Agreement (or any portion thereof) shall be held to be invalid, illegal or unenforceable, the validity, legality or enforceability of the remainder of this Agreement shall not in any way be affected or impaired thereby.

The headings in this Agreement are intended for convenience of reference and shall not affect its interpretation.

G. The individuals executing this Agreement on behalf of BISYS and Client do each hereby represent and warrant that they are duly authorized by all necessary action to execute this Agreement on behalf of their respective principals.

H. Client acknowledges that a breach of any of its obligations under this Agreement relating to the BISYS Products and/or the Confidential Information will cause BISYS irreparable injury and damage and therefore may be enjoined through injunctive proceedings in addition to any other rights or remedies which may be available to BISYS, at law or in equity and BISYS grants Client the same rights with respect to a breach of BISYS' obligations relating to the confidentiality of Client

I. During the term of this Agreement, neither party hereto shall, directly or indirectly, solicit or encourage to leave, any employee of the other without prior written consent, which consent shall not be unreasonably withheld.

SYS, INC.	ALLIANCE FSB
(signature-Authorited Officer)	Agreed to: Tailing 11 Chlim
me: W. W. Neville	(signature-Authorized Representative) Name: Lawrence H. Chlum
President de: Date:	(print or type) Title: fres. dent Date: 3/16/99
(print or type) IIS AGREEMENT SHALL BECOME EFFECTIVE UPON REING	(print or type) SIGNED BY AUTHORIZED OFFICERS OF BISYS AND CLIENT.



PRICE LIST CONTENTS

July 1, 1996

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STANDARD SERVICES PRICE LIST

July 1, 1996

MINIMUMS

All standard services are billed per month except where otherwise indicated. The minimum charge for Standard Services for each BISYS Client is \$3,000.00 per month, allocated as follows:

Deposits	\$1,500.00	
Commercial Loans	\$300.00	Waived
Installment Loans	\$300.00	Mainer
Mortgage Loans	\$750.00	
General Ledger	\$150.00	

IMPLEMENTATION FEES

Implementation Fees will be based on Conversion/Deconversion Fees and Implementation Fees detailed under the Special Services section.

REPORT PRINTING

BISYS standard prices include Remote Transmission to Client's site for Client-site printing or one original microfiche and one copy of microfiche (where available) in lieu of Client-site printing.

FORMS

All blank stock forms used at BISYS' data center where the Services are being performed (the "BISYS Center") will be supplied to Client by BISYS without additional charge. All forms that are preprinted or specially designed for Client's exclusive use, all forms bearing Client's name, and all forms printed at Client's location will be supplied to or by Client at Client's expense.

TRAVEL EXPENSES ‡

Travel and lodging expenses incurred by BISYS associates in connection with installation and/or conversion of BISYS Services or Products will be charged to Client in accordance with BISYS' standard policy for reimbursement of such expenses.



DEPOSITS

Transaction Accounts (DDA, MMDA, NOW, SUPER NOW, MONEY MARKET)

Account Base		
1 - 15,000	.26 Per Account on File	
15,001 - 30,000	.23 Per Account on File	
30,001 - 45,000	.20 Per Account on File	
45,001 - 60,000	.17 Per Account on File	
60,001 +	.14 Per Account on File	
Account Analysis	100.00 Base	
	.50 Per Account	
Check Register on Statement	.002 Per Transaction	
DDA Statement Production		
Per Statement Cycle Over Five (5)	30.00 Per Cycle	
Interim Statements (Snapshot and Reset)	100.00 Per Month	
	1.00 Per Account Selected	
Item Processing Interface	100.00 Per Month	
Line-Of-Credit Processing	50.00 Base	
	.36 Per Account (see IL per account)	
	.05 Per Automatic Loan Disbursement	
	.125 Per Automatic Payment Generated	
Transaction Base		
1 - 75,000	.018 Per Transaction	
75,001 - 150,000	.015 Per Transaction	
150,000 +	.012 Per Transaction	
Variable Interest Rate Processing	.05 Per Account	
On Line History (60 Days)	.NC	

Savings, Time Deposit / Certificates of Deposit

Account Base		
1 - 15,000	.15	Per Account on File
15,001 - 30,000	.14	Per Account on File
30,001 - 45,000	.13	
45,001 - 60,000	.13	Per Account on File
60,001 +		Per Account on File
	.11	Per Account on File
Interest Checks 50.00		
30.00	Base	
On-Line History	.02	Per Account with Check Disposition
Savings (4 months)	.02	Per Account
IRA Savings (24 months)	.02	Per Account
CDs Term History (term + 1 month or 24 months)	.03	Per Account
IRA CDs (term + 1 month or 24 months)	.03	Per Account
PR 14		
Retirement Accounts	50.00	Base
19. 44	.10	Per Account
Retirement Distribution Transactions	.035	Per Transaction
01.4		
Statement Production	50.00	Per Run
	.05	Per Statement Page
	.06	Per Laser Statement Page
		. or coor otatement rage
Variable Interest Rate Processing	.05	Per Account
~	.00	TO ACCOUNT

All Deposits

Combined Statements With Financial Summary Only With Financial Summary-SV/CD/DDA Activity		Statement tatement Per Month (\$100 MINIMUM)
Production of Activity Reports (TS3320)	.015 Per A .01 Per A .NC Mont	active Account Per Month (Daily) ctive Account Per Month (Weekly) hly
EFT Notices 50.00	Base	
	.05 Per N	lotice
History RetentionAdditional	.01 Per A Histor Reter	dditional Month Per Account with y Retention Beyond Standard tions
Over Draft Reminder Notices	50.00 Base	
	.05 Per N	otice
Currency Reporting	200.00 Per M	onth -



	·~
Account Consolidation Report	100.00 Per Run
	.0075 Per Deposit Account on File
Ameliana	
Anniversary Processing	100.00 Base
	.05 Per Anniversary Account
Audit Confirmations	75.00 Base Per Run
Detail	75.00 Base Per Run .15 Per Account
Summary	
Notices	.05 Per Account .05 Per Account
Custom Extracts	
	35.00 Per Extract
Bank Check Reconciliation Tape	75.00 Per Run
	,
CD Renewal Confirmation	25.00 Per Run
	.10 Per Notice
Proxy Reporting	100.00 Per Run
	.015 Per Account Selected
Marks Transl (O	
Realty Trust / Surrogate Processing	50.00 Per Month
	.03 Per Escrowee/Minor Account
Retirement Account Statements	70 A
remement Account Statements	50.00\ Per Run
	.05) Per Statement Page
Savings Service Charges	50.00 Per Month
3	
	.035) Per Account Assessed Service Charge
Tenant Rent Security Processing	75.00 Per Month
•	.03 Per Tenant or Landlord
Tax Compliance - Withholding	100.00 \ Base Per Quarter
	10 Per Account Withheld Per Quarter
	10 Per Record on File Per Quarter (OTC)
MOD	
W9Bs	
Notices Received by Report	100.00 Base
Notices Received by Tape	150.00 Base
TIN Flag .01	Per Account
Mailing Label	.02 Per Account
Mailer	.40 Per Account
Account Reconciliation Processing (ARP)	200.00
Account Neconomation Processing (ARP)	200.00 Base
Full Reconciliation	1.00 Per Account Per Month
Range/Paid Only Reconciliation	.02 Per Item
Transmission Output Tape	.01 Per Item
Toroniasion Output Tape	30.00 Per Tape



Item Processing Interface			
Exception item pull		20.00	Per File
		.03	Per Detail Record Transmission
Daily Activity file		20.00	Per File
Statement Rendering		.03	Per Detail Record Transmission
Statement Neridering		20.00	· - · · · ·
		.03	Per Detail Record Transmission
NSF/UCF Qualification Report	•	.03	Per Account Per Month (\$100 MINIMUM)
Sweep Accounts		100.00	Base
	•.	.50	Per Account
1099 Production		100.00	
		.065	Per Account on File
Charge			Plus Forms Charge and Rendering
1099R Production	i	100.00	Base Per Run
Ö.	•		Plus Forms Charge and Rendering
Charge	1		
5498 Production		100.00	Page De D
		100.00	Base Per Run Plus Forms Charge and Rendering
Charge			- 10 2 2 10 10 10 10 10 10 10 10 10 10 10 10 10
V		The state of the s	management of the community of the commu
Interactive Exception Handling		.025	Per Action Item (\$100 MINIMUM per Month)
OTS/FDIC Reports			
Quarterly Run		.NC	
Additional Runs		100.00	Base
		.025	Per Account Used in Compiling Data
P***			
File Maintenance History		.003	Per Record (\$50 MINIMUM)*

Transaction Processing Notices

.05 Per Notice

LOANS

Commercial Loans

Account Base

300.00 Per Month .90 Per Note

Installment Loans

Account Base		
1 - 15,000	.36	Per Account on File
15,001 - 30,000	.33	Per Account on File
30,001 - 45,000	.30	Per Account on File
45,001 - 60,000	.27	
60,001 +	.24	Per Account on File
Adjustable Installment Loans	100.00	Base
	.11	Per Loan on File
Commercial Loan Processing		
Commercial Loan Processing	.50	Per Account on file
Coupon Loans MICR/OCR .01 Per Coupon Loan Acco	unt on File	
Customer Notices and Billings	50.00	Per Run
(Monthly, Maturity, Floating Rate, LOC, etc.)	.05	Per Notice / Bill
	.00	rei Notice / Bill
Dealer Reporting and Floor Planning	50.00	Base Per Month
•	.05	Per Account
Investor Reporting	100.00	Base Per Month
Marki tarranta G	.07	Per Account
Multi-Investor Reporting	50.00	Base Per Month
Paul Danastina	.05	Per Account
Pool Reporting	50.00	Base Per Month
	.05	Per Account
Lock BoxStop Tape Production	25.00	5 6
The stop rape raddelion	25.00	Per Run
	.01	Per Account
On-Line History (Eighteen (18) months)	.03	Per Account on File
, , , , , , , , , , , , , , , , , , , ,	.03	rei Account on File
On-Line History (Life)	.01	Per Account per 6 Months Segment
		Beyond Standard Retention
-7		boyona atanaara Retendon
Student Loan Processing	.05	Per Account
A-model At a		
Annual IL Notice	75.00	Per Run
	.05	Per Notice
Annual IL Statement		
, who are oratefficial	.25	Per Account

Automatic Student Loan Check Printing	50.00	Don Dun
Adiomatic Stadest Edan Check Philling	50.00	Per Run
	.05	Per Check
Classification Report	25.00	Per Run
	.01	Per Account
Credit Bureau Reporting	50.00	Base Per Credit Bureau
FASB #91 Processing	50.00	Per Month
	.05	Per Account using Fee/Cost Process
Loan 10K Report	100.00	Per Run
	.01	Per IL Account on File
Overdraft/LOC Loan Notice	.05	Per Notice
Savings Account Loan Trial Balance	75.00	Per Run
	.01	Per Account Reported
Simple Interest Loan Analysis	75.00	Per Run
•	.01	Per Account Selected

Savings Account Evan That Balance	75.00	rei kun
	.01	Per Account Reported
Simple Interest Loan Analysis	75.00	Per Run
, , , , , , , , , , , , , , , , , , , ,	.01	Per Account Selected
Мо	rtgage Loans	
Account Base		
1 - 15,000	.29	Per Account on File
15,001 - 30,000	.26	Per Account on File
30,001 - 45,000	.23	Per Account on File
45,001 - 60,000	.20	Per Account on File
60,001 +	.17	Per Account on File
Tax and Insurance System	.06	Additional Per Account on File
Coupon Loans MICR/OCR	.01	Per Coupon Loan Account on File
Escrow Analysis	.06	Additional Per Account on File
Adjustable Loans	(100.00	Base
	.05	Per AML Loan on File Per Notice
Bill and Receipt Processing	50.00	Base
ond recoupt reconstring	.05	Per Notice
Bi-Weekly/Weekly Loans	.NC	Standard ML Charges
Collection Loans	100.00	Base
	.05	Per Account Per Month
Investor Reporting	100.00	Base
	/ 15	Per Account
Multi-Investor Reporting	50.00	Base
	.10	Per Account
Automatic Posting of ML Investor Transactions		Base
	.05	Per Generated Transaction
EDI Reporting for FHLMC, FNMA	100.00	Per Month
	***************************************	Standard Services 7/96 A
		{ } ' ' '



(Investor, Delinquency)

FHLMC MIDANET Remittance Tape (Form 308)
GNMA Tape
GNMA/FNMA Pools

GNMA Remittance Checks

NDC Tape 50.00 Special Investor Tapes 150.00

Lock Box Stop Tape Production

On-Line History (Eighteen (18) months)

Report to Credit Bureaus of Delinquencies and Foreclosures

Additional Coupon Processing Runs

AML Reminder Notice Worksheet

Annual Mortgage Borrower Statements

Credit Bureau Reporting - Monthly

FASB #91 Processing

FHLMC Form 11 on Magnetic Tape

FHLMC Submission Schedule

Instructions for Payer Stuffer

Interest on Escrow System

Investor Reporting Tape Production

LASERNET Remittance Tape

Loan Solicitation Tape Production

Loan Solicitations on Printed Form

Loan 10K Report

ML Available for Sale Report

Tax Bill Processing Tape Production

50.00	Per Month
50.00	Per Run
50.00	Base
.10	Per Account
50.00	Per Run
.01	Per Check Processed

Per Run Per Run

> 25.00 Per Run .01 Per Account

> > .03 Per Account on File

200.00 > Per Month / up to Six (6) Credit Bureaus

75.00 Per Run

75.00 Per Run

.015 Per AML Account on File

.25 Per Account

50.00 Per Credit Bureau

50.00 Per Month

.05 Per Account using Fee/Cost Process

75.00 Per Run

50.00 Per Run

.01 Per Account Selected

25.00 Base

.03 Per Stuffer

250.00 Base

.035 Per Account on File

75.00 Per Run

50.00 Per Month

75.00 Per Run

150.00 Per Run

.05 Per Account

100.00 Per Run

.01 Per ML Account on File

75.00 Per Run

.01 Per Account Selected

75.00 Per Run

Construction Loans					
Account Base		100.0	.00 Base .50 Per Account		
Notices).	.05 Per Notice		
On-Line History (Eighteen (18) months)	.(.03 Per Account on File		
		All Loans			
1098, 1099A, 1099s for OTC	C Records	75.0	00 Per Run Plus Forms Charge and Renderin		
1098 Production Charge		50.0	00 Base Per Run Plus Forms Charge and Renderin		
Additional History Retention		.0	O1 Per Account Per 6 Months Segmen Beyond Standard Retention		
Letter Writing .05	i	Per Letter			
Letter Writing Download		35.0 .0	00 Per Run 015 Per Letter		
File/Maintenance History		.0.	0003 Per Record (\$50 MINIMUM)		
Multi-Borrower Report Monthly Production Weekly/Daily Production	1	75.0 100.0			

GENERAL LEDGER

Host General Ledger

Total Financial Manager (TFM)

1. Base Windows Version Fee						
		Sin	gle Station		LAN	
Core Financial Package ¹		\$	400.00	s	600.00	
Includes General Ledger, A	ccounts Payable, and Fixed A	ssets	.00.00	•	000.00	
Independent Copies (If purchased	individually)					
General Ledger	····dividuality)	\$	250.00		400.00	
Accounts Payable		\$	85.00	\$ \$	125.00	
Optional - ACH Modu	ıle		25.00	\$	25.00 25.00	
Optional - Create-a-C	Check	Š	50.00	\$	50.00	
Accounts Payable Plus		\$	135.00	\$	160.00	
Optional - ACH Modu	ıle	Š	25.00	\$	25.00	
Optional - Create-a-C	Check	Š	50.00	Š	50.00	
Fixed Asset		\$ \$ \$ \$ \$ \$ \$ \$	85.00	\$ \$	125.00	
Optional - Bar Coding	ז	Š	15.00	\$	15.00	
Investment Accounting (DO	S Version)	\$	150.00	\$	175.00	
Safe Deposit Box Accounting	g (DOS Version)	\$ \$ \$	50.00	\$	75.00	
Optional - ACH Modu	le	\$	25.00	\$	25.00	
Shareholder Accounting (DC	OS Version)	\$	50.00	Š	75.00	
Upgrade Current DOS to Windows	Monthly Fee	•		•	10.00	
		Sing	le Station	******	LAN	
Old Core Financial Package		\$	E00.00	•	777 00	
Includes General Ledger,	Accounts Devahle Cived	Þ	500.00	\$	775.00	
Assets and Investment A	Accounts Payable, Fixed					
Assets, and Investment Ad	counting (DOS Version)					
Independent Copies (If purchase	ed individually)					
General Ledger	• •	\$	250.00	\$	350.00	
Accounts Payable		\$	85.00	\$	125.00	
Accounts Payable Plus		\$	135.00	\$	160.00	
Fixed Asset		\$	85.00	S	125.00	
		Ψ	00.00	4	125.00	
3. Per Transaction Fee (For G/L II	ntegration only)					
Based on number of summarized	output transactions process	sed				
from the TOTALPLUS® G/L inter	face:					
Transaction Base	Cal Array O	•				
TotalPlus Online G/L Histo	Est.trans @	\$	0.025		ransaction, P	
rotairius Online G/L Histo	ry Est.trans @		\$	0.001	Per Transact	ion, Per Month

TotalPlus Financial System (TFS)

TFS General Ledger - Unlimited

1. Base Fee

Account Base	
First 3,000 Accounts	\$ 1,500.00
Accounts over 3,000	\$.25

¹ Monthly charge of \$450.00 or \$650.00 if Accounts Payable Plus is substituted for regular Accounts Payable.

Transaction Base	
TotalPlus G/L Interface Transactions¹ \$.025 e	ach
Added Functions	
Multiple Corporations \$ 100.00 e	ach
Custom Transaction Reporting (ViewPrint) \$ 500.00	
Allocations \$ 250.00 Online Query \$ 200.00	
TFS PC Connections (PCLink) \$ 50.00	
TFS General Ledger - Limited	
1. Base Fee	
Account Base	
First 1-500 Accounts \$ 1.50 e	ach
Next 501-1,000 Accounts \$.50 e	ach
Accounts over 1,000 \$.15 e	ach
Transaction Base	
TotalPlus G/L Interface Transactions ¹ \$.025 e	ach
Added Functions	
Multiple Corporations \$ 100.00 e	ach
Custom Report Writing \$ 300.00	
Custom Online Query Writing \$ 200.00	
Allocations \$ 250.00	
Custom Transaction Reporting (ViewPrint) \$ 500.00	
TFS PC Connection (PCLink) \$ 50.00	

OTHER SERVICES

Automatic Transaction Generation and Posting

From or 10 ACH	.035	Base Per Transaction
Other Source Transactions (Payroll, Lockbox, etc.)	15.00 .035	Per Run Per Transaction
System-generated Transactions (excludes Interest, DDA transactions and Service Charges Escrow Analysis, and T&I)	.035	Per Transaction
Totalmatic	50.00 .05 .05	Base Per Account Per Draft Printed
Internal Transfers/External Drafts/ACH	.035	Per Transaction

ACHIPS

Return Item Module

.25 Fee Per Return (\$50 MINIMUM)

.001 Per Item in History

Pre-Processing Module.25

Fee Per Return (\$50 MINIMUM)

Transit Processing Module

.001 Per Item in History.035 Per Transaction Processed

Customer Information File (CIF)

Account Base

.025 Per Account on File Per Month

CIF Interface From Third Party

.10 Per On-Line Memo Per Month

50.00 Per Upload

.01 Per Record Uploaded

Target Plus

TARGET-PLUS System

Twenty (20) Reports Per month

300.00 Per Month

.015 Per Account Selected Per Month

Safe Deposit Box

Base Fee Rented Unrented

200.00 Base .10 Per Box .03 Per Box

STANDARD DOCUMENTATION

One (1) copy of each manual for Services implemented at conversion.

See Page B-6 for pricing of additional manuals.

STANDARD DOCUMENTATION

One (1) copy of each manual for Services implemented at conversion.

See Page B-6 for pricing of additional manuals.



SPECIAL SERVICES PRICE LIST

July 1, 1996

REPORT PRINTING

BISYS standard prices include Remote Report Transmission to Client's site for Client-site printing or one original microfiche and one copy of microfiche (where available) in lieu of Client-site printing.

FORMS

All blank stock forms used at BISYS' data center where the Services are being performed (the "BISYS Center") will be supplied to Client by BISYS without additional charge. All forms that are preprinted or specially designed for Client's exclusive use, all forms bearing Client's name, and all forms printed at Client's location will be supplied to or by Client at Client's expense.

TRAVEL EXPENSES ‡

Travel and lodging expenses incurred by BISYS associates in connection with installation and/or conversion of BISYS Services or Products will be charged to Client in accordance with BISYS' standard policy for reimbursement of such expenses.

SPECIAL SERVICES

REMOTE GENERAL LEDGER

Transaction Base 0.025 Per Transaction, Per Month

Online G/L Transaction History 0.001 Per Transaction Stored, Per Month

Asset / Liability Maturity and Repricing Download 200.00 Per Run

.0025 Per Account Per Run

General Ledger Daily File Transfer to Client-Site GL 500.00 Per Month - Transmission or Tape

ON-LINE COMMUNICATION SUPPORT

BISYS Site Standard Disaster Recovery 4% Per Month of Monthly Charges.

Invoiced Per the Standard

Services Price List

First Terminal 50.00 Each Location

Additional Terminals

Up to 100 30.00 Each Terminal 100 or More 27.50 Each Terminal

REPORT / FILE CREATION / TRANSFER

Client-Site Report Delivery 65.00 Per Month

Microfiche

First Copy .63 Per Fiche

First Copy .0184 Per Page Fiched

First Copy .4725 Per Copy

Report Creation Consulting 100.00 Per Hour

Special Reports and File Adjustments 350.00 Per Run in Addition to Programming/

Development

.035 Per Transaction Generated or Account

Selected

TARGET-PLUS System

Data File Transfers 35.00 Per Data File

.015 Per Account

Remote Print Report 40.00 Per Report/Data File

Remote Print Labels .40 Per Page .35.00 Rase

emote Print Labels 35.00 Base .01 Per Label

Paper Produced by BISYS 50.00 Per Report



Microfiche

.63 Per Page 50.00 Per Report

.0184 Per Page Fiched .4725 Per Copy

Previous Day's Report Information

30.00 In Addition to Production Charges

BISYS Report Criteria Setup Fee

75.00 Per Report

MISCELLANEOUS SERVICES

Adding/Changing Terminals/Branches to 150.00 Per Network Change **Existing Network** Additional Runs of Standard Reports 50.00 Base .015 Per Account (\$750 MAXIMUM) Alpha List 75.00 Base .01 Per Account 35.00 Per Extra Sort/Extract Annual Transaction Journal and Exception Report 100.00 Base .025 Per Account .0005 Per Cumulative Transaction **Audit Confirmations** 75.00 Base Per Run Detail .15 Per Account Summary .05 Per Account **Notices** .05 Per Account **Custom Extracts** Per Extract 35.00 Available Special Reports from Special Reports List 75.00 Base .015 Per Account on File (\$750 MAXIMUM) Combined CIF Alpha List 100.00 Base .015 Per Account 25.00 Per File Used Computer Test Time 150.00 Per Half Hour or Part Thereof Control Table Updates (eg. SEPART) 75.00 Per Update Data Center Prepared Output (Reports/Notices) .045 Per Page Printed (\$500 MINIMUM Per Month) Host Signature Support (signatures only) 50.00 Per Month .0075 Per Signature on File Invoice Processing Fee 50.00 Per Month Labels 75.00 Base Per Label - Cheshire .02 Per Label - Gummed .03 35.00 Per Extra Sort Magnetic Tape Files 350.00 Per File

	.005	Per Account
	.005	rei Account
Missing Tax Identification Number	75.00	Base
Request Document (Form 3435)	.015	Per Account on File
Droggang Coordination	400.00	5
Processing Coordination	100.00	Per Hour
ReconPlus - Ongoing Maintenance/Usage I	Fees 200.00	Base Fee Per Month
For Dos Apparent		
Fee Per Account 0 - 50 Accounts	9.00	
51 - 100 Accounts	2.00	
101 - 200 Accounts	1.60 1.30	
More than 200 Accounts	1.30	
more man 200 Accounts	1.00	
Fee Per Transaction (Non-ATM)		
0 - 25,000	.020	
25,001 - 50,000	.020	
50,001 - 75,000	.013	
More than 75,000	.010	
	.010	
Per ATM Transaction	.005	
	1000	
	.0005	Extended History Per Record
	30.00	Per Output Tape
Demonstra Tourist and St.		
Request for Tax Identification Deposits	400.00	_
	100.00	Base
Trial Balance (on microfiche) Cheshire Labels	.03	Per Account Selected
	.01	Per Label
Gummed labels W9 Stuffers	.02	Per Label
W9 Prestuffed Mailer	.05	Per Account Selected
Worksheet .03	.10	Per Account Selected
MLs and ILs	Per Account Selected	Dana
Missing TIN Report	100.00	Base
TIN Certification Request Notice	.03 .05	Per Account Selected
Cheshire Labels	.05 .01	Per Account Selected
Gummed Labels	.01	Per Label
		Per Label
Special Reports Requested by Auditors	or rederal examiners time a	апо маселаіѕ

Extended/Sunday/Holiday Processing 2,500.00 Per Month

Supplementary Education and Training Programs Corporate Training Center Regional Training Center Client-Site	500.00 650.00 1,000.00	Per Day ‡ Per Day ‡ Per Day ‡
System Design and Programming	100.00	Per Hour ‡
Terminal Support IBM 4700 Software Usage Fees UNISYS FSA Software Support ISC Pinnacle	125.00	Per Controller Per Month (Special Quote) (Special Quote)
BISYS Test Bank Access (User 9900)	100.00	Per Month, Per Terminal
Complete Test Bank	500.00	Per Month
Third Party Audit Report	200.00 .03 25.00	Base Per Account on File Per Additional Copy
Mailing Mail Services - Postage (pass-thru) Mail Service Statement Rendering	 .04 .10	First Class Postal Rate Per Item Per Item

DOCUMENTATION

		VOLUME	ANNULAL
MANUAL	PRODUCT#	COST	ANNUAL SUBSCRIPTION
Cross-Lending			
Asset Recovery - Volumes 1 & 2	R01/R02	\$ 200	\$ 100
Mortgage Banking			
Mortgage Loan Processing - Volumes 1 & 2	M01/M02	160	100
Mortgage Loan Reference Set (Includes Reference/Transaction Codes)	M03/M06	200	100
Mortgage Loan Transaction Codes	M06	100	50
Mortgage Loan Reports - Volumes 1 & 2	M04/M05	200	100
Mortgage Loan Origination Set (2 manuals)	M10/M11	125	50
Total Loan Manager (TLM)	L01	75	15
Consumer Lending			
Installment Loan Processing - Volumes 1 & 2	101/104	160	100
Installment Loan Reference	102	100	
Installment Loan Reports	103		50 50
TCM Direct Lending	J03	100	50
TCM Indirect Lending		80	40
TCM System Administrator's Guide	J04	80	40
Town System Administrator's Guide	J05	80	40
Commercial Lending			
Commercial Loan Processing (new)	C11	80	50
Commercial Loan Reference (new)	C12	100	50
Commercial Loan Reports (new)	C13	100	50
Construction & Commercial Mortgage Loan, Volumes 1 & 2	C21/C22	200	100
Deposits			
Deposit Processing - Volumes 1 & 2	D01/D09	160	100
Savings/CD Processing	D02	75	25
DDA Processing	D03	75	25
Retirement Processing	D06	100	50
Deposit Reference Set (Includes Reference/Transaction Codes)	D04/D07	200	100
Deposit Transaction Codes	D07	100	50
Deposit Reports - Volumes 1 & 2	D05/D08	200	100
Interactive Exception Handling (IEH)	T07	80	25
ACH Item Processing (ACHIPS)	A03	80	
Safe Deposit	S11		25
RECON-Plus Set (5 manuals)	•	100	25
ARP	R11-R15	250	100
TBS Teller	A01	75	15
	B01	80	40
TBS Platform	B02	80	40
TBS Administrator's Guide	B03	80	40
TBS AutoLoad	B06	80	40

MANUAL	PRODUCT#	VOLUME COST	ANNUAL SUBSCRIPTION
Electronic Banking			
ATM Management	A11	100	35
Card Management	A12	100	35 35
Total Treasury Manager (TTM)—Auto Cash Manager	E01	80	20
Accuret for ASCII	E02	30	10
Accuret for Great Plains	E03	30	10
Accuret for ACCPAC Plus	E04	30	10
Accuret for Quicken 2.0	E05	30	10
Accuret for Lotus 1-2-3	E06	30	10
Accuret for Bedford	E07	30	10
Accuret for Quicken 3 OR 4	E08	30	10
Accuret for Quicken 5 or Windows	E09	30	10
Accuret for ACCPAC Easy	E10	30	10
Accuret for ACCPAC BPI	E11	30	10
Accuret for Peachtree Complete	E12	30	10
Total Treasury Manager (TTM)—Auto Cash Transfer	A04	75	15
Relationship Banking			
Customer Information File (CIF)	N01	\$ 100	\$ 40
Total Marketing Manager (TMM)	S01	100	40
TMM On-Site Householding	S07	75	15
TMM Profit 2000	S08	30	10
TMM MaxiMarketer	S09	30	10
Cross-Application			
Totalmatic	T01	100	40
TOSS	T02	75	25
CRA Compliance	S03	45	0
Total Sales Manager (TSM)	S02	75	25
TOTALPLUS Interface System	N02	100	40
TOTALPLUS-Mail System - User's Guide	T20	75	25
TOTALPLUS-Mail System - System Administrator's Guide	T21	75	25
TOTALPLUS-Mail System - Tutorial	T22	35	N/A
TOTALPLUS-Mail System - Quick Reference Card TOTALPLUS-Mail System - Quick Start Guide	T23 T24	7.50 5	N/A N/A
Reporting			
TargetPlus	T05	100	40
TIMS/QM User's Guide	T16	75	40 15
TIMS/QM System Administrator Guide	T17	75 75	15
Total Remote Print (TRP)	T03	73 50	15
Total Report Manager (TRM)	S04	50	15
Financial			
General Ledger Interface	G01	125	35
Asset/Liability Interface	A02	75	15
TFM Accounts Payable	F04	75 75	15
TFM Asset/Liability (ALBUM)	F05	75 75	15
TFM ALBUM Plus Budget Synergizer	F09	75 75	15
TFM Fixed Assets Accounting	F07	75 75	15 15
TFM General Ledger	F01	75 75	
TFM Investment Portfolio Accounting	F03	75 75	15 15
TFM Safe Deposit Box Accounting	F06		
TFM Shareholder		75 76	15 15
TFM Loan Loss Control	F08	75 75	15 45
TFS-GL Fundamentals	F10	75 75	15
	G03	75	15
TFS-GL Processing	G04	75	15
TFS-GL Reporting	G05	75	15
TFS-GL Sample Reports	G07	75	15
TFS Primer	H01		, 0

MANUAL	PRODUCT#	VOLUME COST	ANNUAL SUBSCRIPTION
TFS Reference	H03	75	15
TFS Security Guide	H05	50	15
TFS Report Writer - User Guide	H06	75	15
TFS Report Writer - Reference	H07	75	15
TFM Product Profitability (PPS) Set	G11/G12	150	30
TFM Organizational Profitability (OPS) Set	G13/G14	150	30
Bank Operations			
Total Integrated Protection (TIPS+) Set	T06/T08/T09	150	50
LAN Administrator Reference	S05	75	15

DEPOSITS ‡

Interactive Exception Handling

1,500.00

Tax Compliance - Withholding

100.00

Combined Interest Checks

500.00

Account Analysis

500.00

Account Reconciliation Processing

500.00

Item Processing Interface BISYS Existing Format

Exception Item Pull

500.00

Statement Rendering Daily Activity File 500.00

500.00

Item Processing Equipment Interface 1

5,000.00

Plus Time and Materials

Sweep Accounts

500.00

COMMERCIAL #

Commercial Loans

2,500.00

INSTALLMENT AND SAVINGS ACCOUNT LOANS ‡

Coupons	500.00
Credit Bureau Reporting	100.00
Dealer Reporting and Floor Planning	100.00
FASB #91 Processing	500.00
Installment and Savings Account Loans	500.00
Investor Reporting	500.00
Student Loans	500.00

MORTGAGE LOANS ‡

Adjustable Mortgage Loans (AML)	500.00
Automatic Investor Transactions to GL/DDA Accounts	250.00
Bi-Weekly / Weekly Loan Processing	500.00
Tax/Insurance Check Writing System	500.00
Coupons	500.00
Credit Bureau Reporting	100.00
Escrow Analysis	1,000.00
FASB #91 Processing	500.00
Investor Reporting	500.00

OTHER ‡

ACH Item Processing System (ACHIPS) 2,000.00

ReconPlus 5,000.00

Safe Deposit Box Accounting System 2,000.00

TargetPlus 350.00

Third Party GL Interface 7,500.00 (MINIMUM)

Totalmatic 500.00

Toss 750.00

Terminal Interfaces ‡

IBM 4700

Teller Software 1,500.00 Per Controller

CRT Emulator 500.00 Per Controller Teller Diskette Configuration 10.00 Per Controller BISYNC Communication 1,500.00 Per Controller

NCR 5000 12,000.00 License Fee

Other Terminal Interface Fee (Special Quote)

Training Mode ‡

BISYS Test Bank Access (User 9900)

500.00

Complete Test Bank 1,000.00



CONVERSION / DECONVERSION SERVICES



Conversion of Standard Applications

Three months' charges for new/acquired services provided under Standard Services Price List (plus Travel and Lodging expenses). (MINIMUM \$5,000.)

Conversion charges will be invoiced one-third (1/3) at contract signing/notification, one-third (1/3) at completion of test conversion, and one-third (1/3) at completion of live conversion.

Additional consultation support for file requirements will be billed in accordance with BISYS' published price schedule then in effect.

Deconversion of Standard Applications

One-hundred percent (100%) of Average of last twelve (12) months charges exclusive of Discounts for services provided under Standard Services Price List. (MINIMUM of Twenty Thousand Dollars [\$20,000,00]).

Deconversion package includes:

- One (1) set of Test files of Client's files in standard BISYS format.
- Two (2) sets of Live files in standard BISYS format
- One (1) full Trial Balance for each Application at Test and Live.
- One (1) set of Technical record layouts per Application
- Ten (10) hours of telephone consultation support on BISYS system/file formats

Payment shall be made via wire transfer to BISYS. All past due amounts and related termination charges per the terms of the Services Agreement must be brought current prior to production of final set of files.

Additional consultation support for file requirements will be billed in accordance with BISYS' published price schedule then in effect.

Additional file adjustments, option changes, and special requests will be billed in accordance with BISYS' published price schedule then in effect.

ADDENDUM TO SERVICES AGREEMENT NO. CHC - 2779

Reference is made to the above Services Agreement between the undersigned (the "Agreement") to which this Addendum is attached and made a part thereof.

The Agreement is hereby amended and supplemented as follows:

- Except as expressly amended and supplemented hereby, all terms defined in the Agreement 1. shall have the same meanings when used herein.
- 2. Charges.
 - 2.1 For purposes of the Agreement and this Addendum, "Exhibit A Services" shall mean the Services identified on attached Exhibit A (both the Standard Services and Special Services listed on Exhibit A). The parties agree that included in the definition of Exhibit A Services are Client usage of any features associated with the Services listed on the Standard Services portion of Exhibit A which features are in existence and available to Client as of the date of this Addendum. Neither features, nor Services, listed on the Price Lists as of the date hereof, but not set forth on Exhibit A shall be deemed to be part of the Exhibit A Services and such other Services and/or features shall be billed to Client in accordance with the provisions of Paragraph 2.3 below. The parties also agree that Exhibit A Services are recurring Services and do not include any installation charges, training charges, one-time license fees or any other one-time charges.
 - 2.2 During the Initial Period, Client shall be entitled to a fifty percent (50%) discount on the charges, as in effect from time to time, for the Exhibit A Services.
 - 2.3 In addition to charges for Exhibit A Services, Client will pay BISYS each month for:
 - (a) All usage of Services not set forth on Exhibit A; and
 - (b) All pass-through charges, including but not limited to telecommunication charges, courier charges and reasonable postage charges (which shall not include postage charges for customer service correspondence).
 - (c) The one-time fees for the Services as set forth on Exhibit B hereto, 50% payable upon execution of an Additional Services Agreement relating to any such Services and the remaining 50% payable in the month following installation of any such Services.
 - The usage of any Services as set forth on Exhibit C (optional services), subject (d) to the execution of an Additional Services Agreement relating to such Service.
 - During the first twelve (12) months of the Initial Period, BISYS agrees that the charges 2.4 for the Services will not be increased. Thereafter, BISYS agrees that any increase in the charges for any Services will be limited in the aggregate to the lesser of (i) five percent (5%) per year, or (ii) the percentage increase in the United States Consumer Price Index as published by the Bureau of Labor Statistics, United State Department of Labor



("CPI"), during the twelve month period immediately preceding the date of each such increase.

Document 1-3

2.5 Additional Credits.

- (a) During the Initial Period, BISYS agrees to grant Client a credit in the aggregate amount of \$20,000.00. Client may apply this credit at its discretion against the charges for the Services set forth on the Monthly Invoice or against one-time implementation charges reflected on Exhibit B. In either case, the credit cannot be applied against hardware, or actual out-of-pocket expenses.
- (b) In addition, during the first thirty-two months of the Initial Period, BISYS agrees to grant Client a non-cumulative monthly credit in the amount of \$312.50. Client may apply this credit at its discretion against the charges for the Services set forth on the Monthly Invoice or against one-time implementation charges for Services purchased by Client after the Conversion Date. In either case, the credits cannot be applied against hardware, or actual out-of-pocket expenses.
- 3. FDIC Approval. BISYS acknowledges that this Agreement is subject to the approval of Client's applications to the Federal Deposit Insurance Corporation and the OTS, which are anticipated by Client no later than August 31, 1999. However, in order to induce BISYS to commence work related to converting Client to the BISYS System, Client has executed this Agreement prior to receipt of such approvals. Upon receipt of notice by Client that it has not received either such approval, Client shall immediately provide BISYS written notice that the approval has not been received. Upon receipt of such notice from Client, this Agreement shall be deemed terminated and BISYS shall discontinue any work relating to the conversion of Client to the BISYS System. Client shall pay BISYS for all work performed by BISYS associated with the conversion of Client to the BISYS System through the date of termination of this Agreement.
- Year 2000. At no additional charge to Client, BISYS agrees to perform comprehensive tests 4. on the BISYS System to simulate the actual turning of the century. These tests shall be intended to identify any operational issues caused by the occurrence of the date September 9, 1999 and the century change at midnight December 31, 1999. BISYS agrees to release by March 31, 1999 all necessary updates and changes for the BISYS System, if any, to accommodate the turn of the century. BISYS agrees to distribute any such change or updates to the BISYS System when they are generally made available to its clients. Such distribution may be in the form of new releases, updates or other similar methods of distributing software bug fixes as BISYS may see fit. All modifications, updates or changes made by BISYS shall be to the BISYS System, BISYS provided third party software products and interfaces only, and not to any third party provided software. BISYS agrees to assist Client in Year 2000 testing on its data files, if requested; provided that such testing must be completed no later than September 30, 1999. In the event that, in Client's reasonable opinion, the BISYS System is not Year 2000 ready and will not be Year 2000 ready by Conversion Date, Client's sole remedy and BISYS' sole liability shall be for Client to terminate this Agreement, provided that:
 - (i) Client shall provide notice of such termination to BISYS no later than April 30, 1999, such notice to include a specific description of the deficiencies in the BISYS System that are the grounds for such termination; and

- (ii) BISYS shall have failed to cure such deficiencies within forty-five (45) days of receipt of such notice; and
- (iii) Client shall pay BISYS for all Services provided to Client, including pass-through charges, through the effective termination date; and
- (iv) Client shall pay BISYS for all Deconversion assistance in accordance with Paragraph 9(B) of the Agreement; and
- (v) All payments must be made prior to the delivery of Client Files.

5. Dispute Resolution.

- 5.1 Notwithstanding anything to the contrary contained in the Agreement, the substantially prevailing party shall be entitled to recover its litigation/collection costs and reasonable attorneys' fees. In no event shall any failure to remit amounts due to BISYS that are disputed by Client in good faith be deemed a breach of the Agreement that gives rise to BISYS' right to terminate the Agreement.
- Disputes hereunder shall be subject to the jurisdiction of the state and federal courts 5.2 located in the Northern District of the State of Illinois.

6. Governmental Agencies.

- 6.1 Paragraph 11(B) of the Agreement is hereby amended by adding the following at the conclusion of the Paragraph: "In the event that any Third Party Review Report contains a "qualified" opinion by the reviewing party, Client shall have the right to terminate this Agreement by providing notice to BISYS of its intention to terminate, provided that BISYS shall have ninety (90) days to cure all material deficiencies noted in such "qualified" opinion. Clauses (iii) through (v) of Paragraph 4 of this Addendum shall apply to any termination under this Paragraph."
- 6.2 Paragraph 11(C) of the Agreement is hereby amended by adding the following prior to the last sentence of such Paragraph: "In the event that BISYS elects not to perform any such modifications and such failure materially impacts Client's operations, Client shall have the right to terminate this Agreement by providing notice to BISYS of its intention to terminate, provided that BISYS shall have ninety (90) days to cure such failure. Clauses (iii) through (v) of Paragraph 4 of this Addendum shall apply to any termination under this Paragraph."
- 7. With respect to any travel and lodging expenses of BISYS employees reimbursable by Client, BISYS agrees that its personnel will only fly coach or business class, and the "per diem" charge will be limited to 120% of the then applicable Federal government per diem for the Chicago area (currently \$199 per day per person).
- 8. BISYS acknowledges that the Client is "in formation" an that the person executing the Agreement and this Addendum is doing so on behalf of Client. No personal liability shall accrue to such signatory by virtue of his execution of the Agreement and this Addendum on behalf of Client.

9. Neither BISYS nor Client shall (except to persons acting on behalf of such party) disclose, and neither party shall permit any of its employees or other persons who act or acted in its behalf to disclose, any of the terms and conditions of the Agreement, including without limitation any Addendum or pricing terms, except as may be required by law.

Except as expressly amended and supplemented hereby, the Agreement shall remain unchanged and continue to be in full force and effect.

This Addendum supersedes and replaces any prior agreement (written or oral) as to its subject matter. If there is any conflict between the terms and conditions of this Addendum and the terms and conditions of the Agreement or any prior addendum to this Agreement, the Terms and Conditions of this Addendum shall prevail.

BISYS, INC.	ALLIANCE FSB
Name: W. W. Neville	By: Vanager H. Chlen
President Title:	Title: President
Date: 3 1899	Date:3 / 16 (6%

THIS ADDENDUM SHALL BECOME EFFECTIVE UPON BEING SIGNED BY AN AUTHORIZED OFFICER OF BISYS. BISYS' MARKETING REPRESENTATIVES DO NOT HAVE THE AUTHORITY TO BIND BISYS.

Contract No. CHG - 2779

ALLIANCE FSB EXHIBIT "A" SERVICES

Transaction Account Processing (DDA, MMDA, NOW, Commercial DDA, SUPER NOW)

Account Base
Account Analysis
Check Register on Statement
DDA Statement Production (includes interim statements)
Item Processing Interface
Line-of-Credit Processing
Transaction Base
Variable Interest Rate Processing
On-Line History

Savings, Time Deposits/Certificates of Deposits

Account Base
Interest Checks
On-Line History
Retirement Accounts
Statement Production (statement pages printed at BISYS NOT included)
Variable Interest Rate Processing

All Deposits

Combined Statements Production of Activity Reports EFT Notices Over Draft Reminder Notices Currency Reporting **Account Consolidation Report Anniversary Processing** Audit Confirmations (once per year) Bank Check Reconciliation Tape **CD Renewal Confirmation Proxy Reporting** Realty Trust/Surrogate Processing **Retirement Account Statements** Savings Service Charges **Tenant Rent Security Processing** Tax Compliance - Withholding W9Bs (mailing label and mailer NOT included) **Account Reconciliation Processing** Item Processing Interface **NSF/UCF Qualification Report Sweep Accounts** 1099, 1099R, 5498 Production (forms charge and rendering charge NOT included) Interactive Exception Handling **OTS/FDIC Reports**

File Maintenance History
Transaction Processing Notices

Commercial Loans

Account Base

installment Loans

Account Base Adjustable Installment Loans Commercial Loan Processing Coupon Loans MICR/OCR **Customer Notices and Billings** Dealer Reporting and Floor Planning **Investor Reporting** Lock Box - Stop Tape Production On-Line History (18 months) Student Loan Processing Annual IL Notice, Statement **Automatic Student Loan Check Printing** Classification Report Credit Bureau Reporting (up to 2) FASB #91 Processing Loan 10K Report Overdraft/LOC Loan Notice Savings Account Loan Trial Balance Simple Interest Loan Analysis

Mortgage Loans

Account Base Tax and Insurance System Coupon Loans MICR/OCR **Escrow Analysis** Adjustable Loans Bill and Receipt Processing Bi-Weekly/Weekly Loans **Collection Loans Investor Reporting** Lock Box Stop Tape Production On-Line History (18 months) Report to Credit Bureaus **AML Reminder Notice Worksheet Annual Mortgage Borrower Statements** Credit Bureau Reporting - Monthly (up to 2 bureaus) FASB #91 Processing FHLMC Form 11 on Magnetic Tape **FHLMC Submission Schedule** Interest on Escrow System **Investor Reporting Tape Production LASERNET Remittance Tape**

Loan Solicitation Tape Production Loan Solicitations of Printed Forms Loan 10K Report ML Available for Sale Report **Tax Bill Processing Tape Production**

Construction Loans

Account Base **Notices** On-Line History (18 months)

All Loans

1098, 1099A, 1099s for OTC Records (forms and rendering NOT included) 1098 Production (forms and rendering NOT included) Letter Writing Letter Writing Down Load File Maintenance History **Multi-Borrower Report**

General Ledger

Total Financial Manager Windows LAN Version Accounts Payable (Windows) Fixed Assets (Windows) Investment Tracking (DOS) Per Transaction Fee

Automatic Transaction Generation and Posting

From or To ACH **System Generated Transactions Totalmatic**

Central Information File (CIF)

Account Base Memo System

TargetPlus

TargetPlus System 16 Reports per Month*

*Any Client usage of TargetPlus in excess of this number will be charged to Client at the charges set forth in the Price Lists.

Contract No. CHG - 2779

ALLIANCE FSB EXHIBIT B

Service	One-Time Installation Charge ^[1]
Conversion Services (includes : TOSS, ACHIPS)	\$ 5,962.00 6/30
Total Financial Manager LAN Version Package	\$23,750.00 6/30
ATM On-line Service	
Debit Card Processing	\$ 5,000.00 130 \$ 2,400.00 ⁽²⁾ Not setamed
BISYS Encore Branch Automation Software License (includes maximum 5 Teller Stations, 3 Platform Stations and 3 Inquiry & Maintenance Back-Office Copies)	\$32,200.00 6/30 4 6/30
TIMS/QM Report Retrieval System	\$30,850.00 (HW 8850.00 + 22000)
TOSS	\$ 500.00
ACH Return Item Processing	\$ 2,000.00
Total Access Banking Voice Response	\$32,500.00(2) Not oblanted
Data Communication Estimate	\$ 6,268.00

- (1) These one-time installation charges do not include out-of-pocket travel and lodging expenses or other pass-through charges incurred by BISYS associated with the installation of the Services.
- (2) The one-time fees for Debit Card Processing and Voice Response will not change for a period of eighteen (18) months following Conversion Date. After that, the one-time fees will be at then current pricing as set forth on the Special Services Price List.

CHG - 2779 Contract No.____

Estimated

ALLIANCE FSB EXHIBIT C

*	Monthly Fees
Special & Optional Services	
ATM On-line Services	\$ 689.00
Debit Card Processing	\$ 447.00
TIMS/QM Report Management System	\$ 365.00
BISYS Encore Branch Automation (includes 5 Teller,	
3 Platform/CFI forms, and 3 Back-office devices)	\$ 818.00
Terminal Connection Services (11 Terminals)	\$ 450.00
Disaster Recovery Assessment	\$ 79.00
ACH Return Item Processing	\$ 103.00
Total Access Banking Voice Response	\$ 1,583.00
Data Communication Estimate	\$ 1,066.00

Note: Charges listed on this Exhibit C are estimates based on current activity and volume. In the event Client elects to purchase any of the Services listed above, actual pricing will be determined pursuant to an Additional Services Agreement to be entered into by BISYS and the Client. Pricing for the Services set forth on this Exhibit C shall be subject to the provisions of Paragraph 2.4 of this Addendum.

AMENDMENT TO SERVICES AGREEMENT NO. 2779

SERVICES AGREEMENT DATED AS OF 3/18/99

Reference is made to the above Services Agreement between the BISYS, Inc., now known as BISYS Information Solutions L.P. ("BISYS") and Alliance FSB ("Client") (the "Agreement"), including the Addendum to said Agreement that the parties entered into concurrently with the Agreement (the "Addendum"), and any addendums thereto commonly referred to as either an "Additional Services Agreement" or "Additional Services Addendum" (individually, an "ASA"). This Extension Amendment (the "Amendment") is made a part of the Agreement.

WHEREAS, Client is acquiring Preferred Savings Bank/Chicago ("Preferred Savings") (the "Acquisition"), and upon completion of the Acquisition, the accounts of Preferred Savings will be converted onto the BISYS System as part of Client's Client Files; and

WHEREAS, as a result of the Acquisition, Client and BISYS have negotiated the redefinition of the Initial Period of the Agreement, as well as additional provisions and other revisions to the Agreement;

NOW, THEREFORE, in consideration of the mutual agreements set forth in this Amendment, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree that the Agreement is hereby amended and supplemented as follows:

The Agreement is hereby amended and supplemented as follows:

1. Except as expressly amended and supplemented hereby, all terms defined in the Agreement shall have the same meanings when used herein.

2. Term of Agreement

Section 2(A) of the Agreement is hereby amended so that the Initial Term of the Agreement will extend for sixty (60) full calendar months beginning upon the first full calendar month following the completion of the conversion and merger of the Preferred Savings accounts onto the BISYS System as Client's Client Files.

3. Charges.

Upon the completion of the conversion and merger of the Preferred Savings accounts onto the BISYS System as Client Files, BISYS will provide Client with a fixed, monthly credit of \$3,312.50, to be applied against the monthly invoices for the new Initial Period. The \$312.50 monthly credit previously granted by BISYS in Section 2.5(b) of the Addendum shall be discontinued upon the completion of the conversion and merger of the Preferred Savings accounts onto the BISYS System as Client Files.

- 4. <u>Additional Services</u>. Client agrees that it will purchase such new Services and products as set forth herein. Client will pay the one-time costs associated with the implementation of those Services and products, as noted in the respective ASAs.
 - A. Client agrees to replace the Encore Tellering and Platform products with the TotalPlatform & TotalTranz offerings.
 - B. Client agrees to implement the Total Access Banking-ASP product



C. Client agrees to implement Debit Card processing.

Except as expressly amended and supplemented hereby, the Agreement including the Addendum, shall remain unchanged and continue to be in full force and effect. This Amendment supersedes and replaces any prior agreement (written or oral) as to its subject matter. If there is any conflict between the terms and conditions of this Amendment and the terms and conditions of the Agreement and/or Addendum, the Terms and Conditions of this Amendment shall prevail.

BISYS Information Solutions L.P.	Alliance, FSB
Ву	By: Naurience H allim
Name dames J. Guidici	Name: Lawrence H. Chlum
Title: Exec. V.P.	Title: President
Date: 12/11/01	Date: December 5, 2001
Date	

THIS AMENDMENT SHALL BECOME EFFECTIVE UPON BEING SIGNED BY AN AUTHORIZED OFFICER OF BISYS. BISYS' MARKETING REPRESENTATIVES DO NOT HAVE THE AUTHORITY TO BIND BISYS.

SECOND AMENDMENT TO SERVICES AGREEMENT #2779

This Second Amendment to Services Agreement #2779 (this "Second Amendment") is effective this 12th day of April, 2007 (the "Amendment Date"), by and between Open Solutions Inc. ("OSI"), a Delaware corporation having its principal place of business at 455 Winding Brook Drive, Glastonbury, Connecticut 06033, and Alliance FSB ("Client"), a Federally chartered Bank having its principal offices at 7840 North Milwaukee Avenue, Niles, Illinois 60714.

WITNESSETH:

WHEREAS, OSI, as successor-in-interest to BISYS, Inc., and Client are parties to that certain Services Agreement #2779 effective as of March 18, 1999 (the "Agreement"), as amended by that certain Addendum to Services Agreement #2779 executed simultaneously with the Agreement (the "First Amendment"); and

WHEREAS, OSI and Client each desires to amend said Agreement as provided herein;

NOW, THEREFORE, in consideration of the mutual covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged,

IT IS HEREBY AGREED as follows:

- 1. Notwithstanding any previously provided notices of termination provided by Client to OSI, the Agreement is hereby extended for an additional twelve (12) months after the expiration of the first renewal period on September 30, 2007 and shall continue until September 30, 2008 (the "Second Renewal Term"). The Agreement shall thereafter renew in accordance with Paragraph 2(B) of the Agreement.
- 2. All notices, reports, approvals or consents required or permitted under the Agreement between the parties shall be in writing and shall be deemed to have been given if personally delivered or sent by certified or registered mail (return receipt) or telecopy to the addresses set forth below, or such other address as is provided by notice as set forth herein. Notices shall be deemed effective upon receipt or, if delivery is not effected by reason of some fault of the addressee, when tendered.

If to OSI:	If to Client:	
Open Solutions Inc.	Alliance FSB	
455 Winding Brook Drive	7840 North Milwaukee Avenue	
Glastonbury, CT 06033	Niles, IL 60714	
Facsimile: (860) 652-3156	Facsimile:	
Attn: Chief Financial Officer	Attn:	

- 3. This Second Amendment may be executed in separate counterparts, each of which when executed and delivered shall be an original, but all such counterparts shall together constitute but one and the same instrument. Any signature delivered by a party by facsimile transmission or electronic delivery shall be deemed to be an original signature hereto. In pleading or proving this Second Amendment, it will not be necessary to produce or account for more than one such counterpart.
- 4. Except as otherwise set forth herein, all terms and provisions contained in the Agreement shall remain in full force and effect.

00029721.1 Confidential



5. The Agreement, as hereby amended, shall be binding upon the parties hereto, their permitted successors and assigns.

IN WITNESS WHEREOF, the parties have executed this Second Amendment effective as of Amendment Date.

ALLIANCE FSB

By Javana M Chum

Name Lawrence H. Chlum

Title President

Date: April 12, 2007

OPEN SOLUTIONS INC.

By /C. }

Name

Title

Kenneth J. Saunders E.V.P. and C.F.O.

Date: 10-1-07

Reviewed as to Legal Form
OSI Law Dept. Initial



4800 S. Pulaski Rd. Chicago, Illinois 60632

Phone: 773.376.3800 Fax: 773.376.8222 www.pnabank.net

March 4, 2008

Open Solutions, Inc. 455 Winding Brook Drive Glastonbury, CT 06033 Attn: Chief Financial Officer

Via Fax & Mail Fax No. (860) 652-3156

Re:

Notice of Contract Termination

Service Agreement #2779

Dear Sir or Madam:

Open Solutions, Inc. currently provides data processing services to PNA Bank pursuant to a Services Agreement dated March 18, 1999, which was subsequently amended December 11, 2001 and April 12, 2007 (hereinafter the "Agreement").

PNA Bank hereby notifies Open Solutions, Inc. that PNA Bank will not renew the Agreement upon the completion of the term of the Agreement on September 30, 2008.

Please contact me if you have any questions or comments regarding this matter.

Very truly yours,

Lawrence H. Chlum

President

LHC

Copy to:

Mr. Paul Stuart

Senior Account Executive Open Solutions Inc. 7052 Nathan Lane

Carpentersville, IL 60110



EXHIBIT "F" 07/16/08

15:16

TUL-16-2008 14:35 FROM: STONE POGRUND KOREY 3127821492

PNA → 13127821482

TO:773 286 2325

NO.820

DØ2

P.2/2

STONE POGRUND & KOREY LLC

Attorneys at Luw

HIMTHAM A. STONE (1915-1994) SHERWIN L. POCKUND, F.C. MARTIN S. KONEY JAMES P. ZIECIER Divin B. Pontenn CONSTRUCTION I. NOWCHARSKI, P.C. LAWRENCE J. STARK* DILAN J. LAIRIE

SYNART M. SHELDON PATRICK T. JOV 1 Non admitted in Vilurido I EAST WACKER DILIVE, SUITE 2610 CRICAGO, II LINOIS 60601 PHONE: 312-782-3636 FAX 312-782-1482 www.spklew.com

WRITER'S IL-MAIL ADDRESS! pjoy@spklaw.com

July 16, 2008

VIA CERTIFIED MAIL (RETURN RECEIPT) & TELECOPY TO 860-652-3156 (1 page)

Open Solutions. Inc. 455 Winding Brook Drive Glastonbury, CT 06033 ATTN: Chief Financial Officer

Services Agreement #2779 Between Open Solutions Inc., and PNA Bank,

f/k/a Alliance FSB.

To Whom It May Concern:

This office represents PNA Bank f/k/a Alliance FSB ("PNA Bank") in this matter. Open Solutions, Inc. currently provides data processing services to PNA Bank pursuant to a Services Agreement dated March 18, 1999, which was subsequently amended December 11, 2001 and April 12, 2007 (hereinafter the "Agreement"). Pursuant to paragraph 2(C) of the Services Agreement, PNA Bank notifies Open Solutions, Inc., that the termination date is hereby extended to November 17, 2008. Be advised that this office is authorized to act on behalf of PNA Bank in this regard, as acknowledged and approved below by Lawrence Chlum, president of PNA Bank.

Please contact us if you have any questions or comments regarding this matter.

Very truly yours,

STONE POGRUND & KOREY LLC

ACKNOWLEDGED AND APPROVED

A Bank, f/k/a Alliance FSB

By: Lawrence Chlum, its President